



## Drop for Non-Payment FAQ

- Q: After I register for classes, is the amount of time I have to pay fees measured in days or hours?**
- A: You have **three days** (*including weekends and holidays or other campus closures*) to pay enrollment fees. Day one is the day that you register. For example, if you register for classes on Monday evening at 8 PM, you must pay your fees by midnight Wednesday evening or your classes will be dropped.
- Q: Is it possible that my class is dropped even after I made a late payment on the fourth day?**
- A: Yes. The drop process takes many hours to run. It is possible that the Automated Payment System processed your payment but you are dropped from your class anyway. ALL DROPS ARE DATE-DRIVEN. PAYMENTS MADE **AFTER** 3 DAYS WILL **NOT** STOP THE DROP PROCESS.
- Q: Will SCC use my credit balance from previous semesters toward my new classes?**
- A: Your credit balance from previous semesters *may not be automatically applied* to your new classes. If you have a credit balance on your account, you must contact the Cashier's Office (714-628-4272) to verify that your credit balance was applied correctly to the new classes. Please do this before your three-day deadline to make sure that you are not dropped for non-payment.
- Q: Will I be notified before my classes are dropped for non-payment?**
- A: **No.** It is your responsibility to pay all enrollment fees due within three days of registering.
- Q: If my classes are dropped for non-payment, can I re-register?**
- A: Yes, you can re-register online. However, the classes you originally obtained may not be available. If you re-register, you will be required to pay within three days or be dropped again. If a class section is full, you can place your name on a wait list.
- Q: What happens if I have an outstanding balance when I try to register for classes?**
- A: A hold has been placed on your records. You will not be allowed to register for classes until current balances have been paid.
- Q: What fees are included in the non-payment drop policy?**
- A: Only enrollment fees must be paid to keep the classes for which you register. Unpaid class material costs, parking and health fees should be paid as soon as possible but will not result in dropped classes due to non-payment.
- Q: I need money for school so that I can pay fees. What can I do?**
- A: You may be eligible for financial aid or a scholarship. Contact the Financial Aid Office at [finaid@sccollege.edu](mailto:finaid@sccollege.edu) or 714-628-4876 and/or the Scholarship Office at [scholarships@sccollege.edu](mailto:scholarships@sccollege.edu) or 714-628-4793.
- Q: I'm a financial aid student. How am I impacted by the non-payment policy?**
- A: Please contact the Financial Aid Office at [finaid@sccollege.edu](mailto:finaid@sccollege.edu) or 714-628-4876.
- Q: What if I currently have a fee waiver?**
- A: If you have a fee waiver, no enrollment fees are generated. Confirm your status by contacting the Financial Aid Office at [finaid@sccollege.edu](mailto:finaid@sccollege.edu) or 714-628-4876.
- Q: What if I'm going to receive a scholarship and don't have my check yet?**
- A: Contact the Scholarship Office at [scholarships@sccollege.edu](mailto:scholarships@sccollege.edu) or 714-628-4793.

Q: **I can only pay for part of my classes. Are partial payments available?**

A: Partial payments will not be available as the intent of the policy is to ensure that fees are paid in full within three days. Additionally, payment plans will not be offered so if assistance is needed to pay fees, students are encouraged to contact the Financial Aid Office at [finaid@sccollege.edu](mailto:finaid@sccollege.edu) or 714-628-4876.

Q: **What is the last date that students will be dropped for non-payment?**

A: The last drop date will be the Friday before classes begin for classes registered on or before Tuesday of that week. There will be no drops for non-payment processed once the semester begins. Any course registered or active after the semester begins is the student's responsibility to drop if not attending.