



A school official is a person employed by the College in an administrative, supervisory, academic or research, or support staff position (including district safety personnel and health staff); a person or company with whom the College has contracted (such as an attorney, auditor, or collection agent); a person serving on the Board of Trustees or a member of an official college committee.

Santiago Canyon College contracts with the following School Officials:

- Auditors (Vicenti-Lloyd-Stutzman)
- Barbering/Cosmetology
- Unilateral Training Committee
- California/Nevada Training Trust
- CCCApply (Unicom)
- Credentials (Online transcript request)
- Ellucian Colleague
- ECS Imaging (optical imaging)
- Electrical Training Trust
- Image Now (optical imaging)
- Medpro and Quest (Health Center)
- Metropolitan Water District of Southern California
- National Student Clearinghouse
- Operating Engineers Training Trust
- Santa Ana Beauty Academy
- SARS (Counseling center)
- Southern California Surveyors
- Southwest Carpenters Training Fund
- Xerox

Free Expression

Santiago Canyon College supports liberal policies regarding free speech for individual students, college staff, nonofficial college groups, and visiting speakers. Please refer to Board Policy (BP 3900) for specific information.

Grades and GPA

Grades are based upon the quality of work completed, that is, upon actual accomplishment in courses offered for credit. Credit by Examination, Class In Progress (CIP), Incomplete (I), Pass/No Pass (P or NP), Report Delayed (RD), and Withdrawals (W, EW, or MW) are not figured into Grade Point Average (GPA). The grade point average is computed by dividing all other units attempted into all grade points received. The meaning of each Grade and its value in Grade Points is as follows:

Grade	Grade Points
A - Excellent	4 per unit earned
B - Good	3 per unit earned
C - Satisfactory	2 per unit earned
*D - Passing, Less than satisfactory	1 per unit earned
*F - Failing	0 per unit attempted
P - Pass	0 per unit earned
NP - No Pass	0 per unit attempted
W - Withdrawal	0 (no units earned)
EW - Excused Withdrawal	0 (no units earned)
MW - Military Withdrawal	0 (no units earned)

UF - Unauthorized Withdrawal	0 (no units earned)
WF- Withdrawal, Failing	0 (no units earned)
I - Incomplete	0 (no units earned)
CIP- Class In progress	0 (no units earned)
RD- Report delayed	0 (no units earned)

***Does not satisfy prerequisite requirements.**

Incomplete Work

When a student has attended regularly but because of illness or other unavoidable circumstances is unable to complete coursework or take the final examination, a grade of "I" may be assigned. If an "I" is issued, the instructor completes the Incomplete Grade Form which includes the condition(s) for removal of the "I", and the grade to be assigned if the condition(s) are not completed. A student may not re-register in the same course in which an Incomplete grade is pending. The work thus missed must be made up **no later than one year** following the end of the term in which it was assigned.

A final grade will be assigned when the work stipulated has been completed and evaluated according to the conditions set forth by the instructor or when the time limit for completing the work has passed. If condition(s) are not met after one year, the incomplete grade will be changed to an "F" grade or the grade specified by the instructor on the Incomplete Grade Form.

Pass/No Pass

Pass/No Pass encourages students to explore academic areas outside a major field.

1. Courses in the student's major field may not be taken under the Pass/No Pass policy except for major courses for an Associate Degrees for Transfer (ADT), courses for which Pass/No Pass is the only grading option, and units earned through Credit by Examination (CBE) or assessment.
2. Every university has a limitation on the number of courses/units that can be taken for Pass/No Pass and applied to graduation and may require General Education taken Pass/No Pass to be retaken for a letter grade. Universities sometimes prefer that students have letter grades in English, mathematics, speech, and critical thinking courses. Courses that meet major requirements at a university (other than major requirements for ADTs) typically must be taken for a letter grade. Also, Pass/No Pass grades could have a negative effect on scholarships and international students. In addition, students who plan to pursue graduate or professional studies later are advised to be selective in opting for courses on a Pass/No Pass basis.

If the student is unclear about requirements, it is best to consult with a counselor before using the Pass/No Pass option.

3. Except as in item number one above, a maximum of 6 Pass/No Pass units may be carried during any one semester.
4. A maximum of 14 Pass/No Pass units is allowed for any degree program. This does not include units taken under credit by examination or assessment, or units earned in courses for which Pass/No Pass is the only grading option.
5. Pass/No Pass petitions are available at the Admissions and Records Office. The Pass/No Pass petition must be signed by a counselor and be submitted between the first and fifth week of the fall and spring terms or thirty percent (30%) of the class meeting dates, whichever is less. **Pass/No Pass status cannot be changed back to a letter grade.**
6. Pass indicates a "C" or better.

Grade Grievances

Procedures for Student Grievances Regarding Grades

Education Code 76224 states:

- (a) When grades are given for any course of instruction taught in a community college district, the grade given to each student shall be the grade determined by the instructor of the course and the determination of the student's grade by the instructor, in the absence of mistake, fraud, bad faith, or incompetency, shall be final.

Procedure

1. Students may request a grade change no later than one year following the awarding of the original grade.
2. Student shall meet with the instructor to discuss the grade.
3. If the issue is not resolved and the student believes that the grade is based on mistake, fraud, bad faith, or incompetency (EC 76224), he/she may appeal in writing to the Division Dean.

Forms for the written appeal may be found in Division offices or by searching the Santiago Canyon College website.

4. The student may be requested to set up an appointment with the Division Dean to discuss the written grievance.
5. The Division Dean will review the allegations and consult with the instructor.
6. The Division Dean will review the issue and will notify the student and instructor in writing of his/her decision.
7. The decision of the Division Dean is final.