



# Santiago Canyon College

## Online Counseling

[Counseling Department](#) / **Online Counseling**

### Online Counseling Services

The SCC Counseling Department offers virtual assistance through Online Counseling Appointments and Live-Chat services using Cranium Café.

Counseling appointments are booked in Cranium Café up to two weeks in advance. If there are no available appointment options remaining, please visit this site on Friday for new Counseling appointment options.

#### Before your Online Counseling Session:

- Be prepared to provide your Student ID# to your counselor (*Example: 2222222*)
- Make sure you have a compatible device such as a desktop, laptop, tablet, or Android device.
- Make sure you have a strong and stable internet connection.
- Either **Chrome** or **Firefox** internet browsers are required for video chat appointments.
- For Apple iPhone or iPad users, in order to conduct video chat appointments, you must download the ConexED app: <https://apps.apple.com/us/app/conexed/id1208098450>

TO LIVE-CHAT WITH A COUNSELOR,  
CLICK HERE:

**LIVE-CHAT**

TO BOOK AN ONLINE COUNSELING APPOINTMENT,  
CLICK HERE:

**APPOINTMENTS**

### – Online Counseling - How It Works

#### How Does Online Counseling Work?

If you are unable to attend an in-person appointment with a counselor, our online counseling services will give you the opportunity to have all of your counseling needs met in an online format.

Cranium Cafe is our online counseling platform that will allow you to chat, video-chat, audio-chat, share your screen, and download/share documents during your online counseling session.

+ **Online Counseling Appointments**

+ **Live-Chat Counseling Services**

+ **Online Education Plan**

+ **Career Counseling Services**



**Hours of Operation**

Monday through Thursday, 8:00 am - 6:00 pm  
Friday, 8:00 am - 12:00 pm



**Location**

SCC, D Building, Room D-106



**Contact the SCC Counseling Center**

(714) 628-4800  
[Counseling@sccollege.edu](mailto:Counseling@sccollege.edu)



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