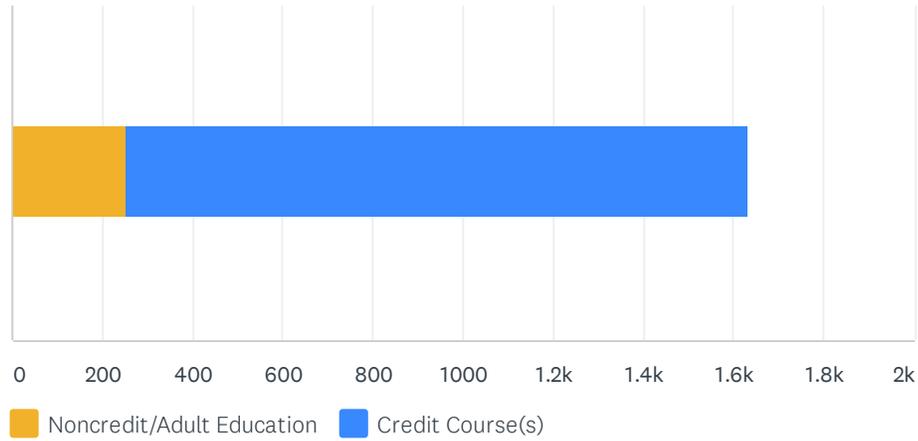


Q1 What type(s) of course(s) are you enrolled in at SCC? (Check all that apply)

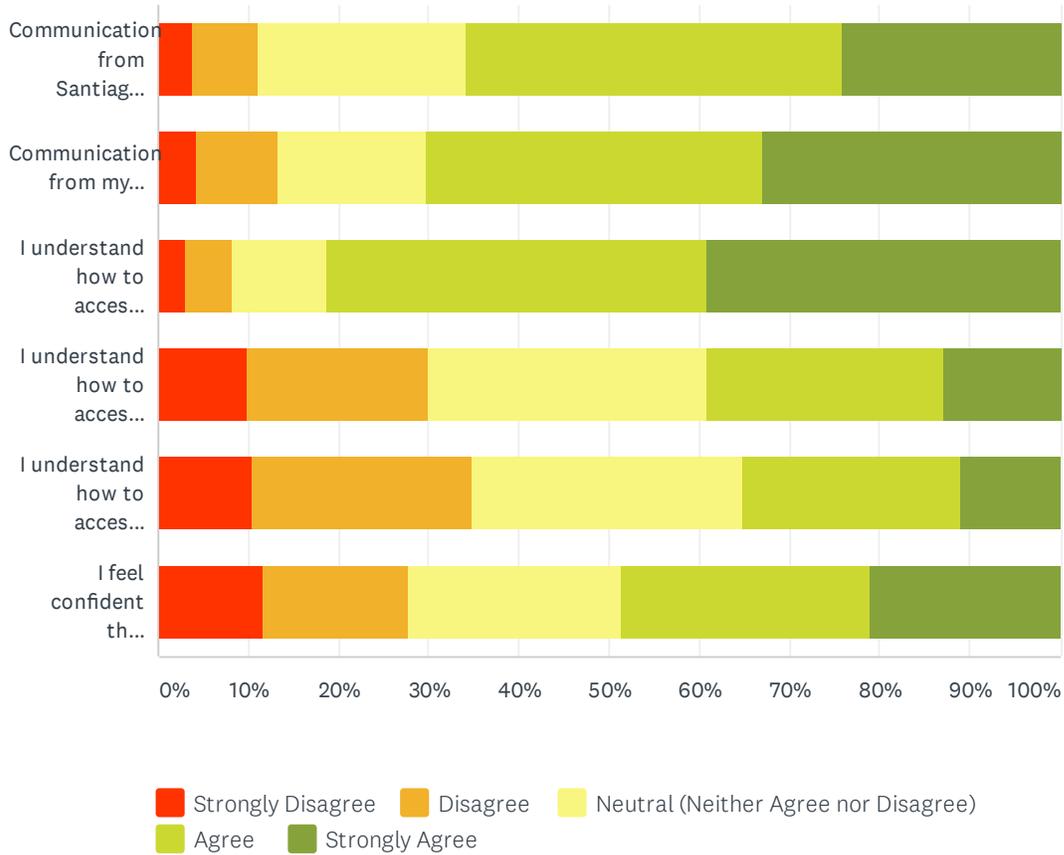
Answered: 1,607 Skipped: 9



ANSWER CHOICES	RESPONSES	
Noncredit/Adult Education	15.74%	253
Credit Course(s)	85.81%	1,379
Total Respondents: 1,607		

Q2 Please indicate your level of agreement with the following statements

Answered: 1,613 Skipped: 3

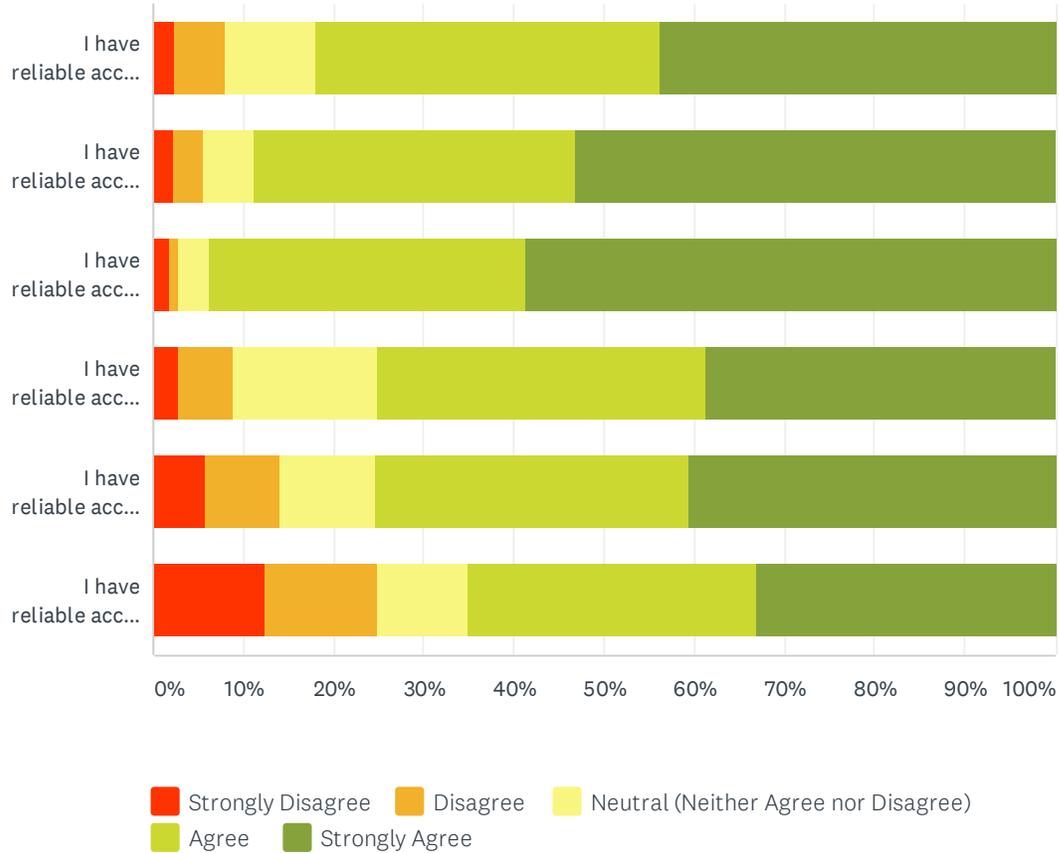


SCC Remote Instruction Student Feedback Survey

	STRONGLY DISAGREE	DISAGREE	NEUTRAL (NEITHER AGREE NOR DISAGREE)	AGREE	STRONGLY AGREE	TOTAL	WEIGHTED AVERAGE
Communication from Santiago Canyon College has helped me to continue my spring 2020 courses	3.92% 63	7.09% 114	23.18% 373	41.77% 672	24.05% 387	1,609	0.75
Communication from my instructor has helped me to continue my spring 2020 courses	4.16% 67	9.00% 145	16.51% 266	37.37% 602	32.96% 531	1,611	0.86
I understand how to access my courses remotely (online)	2.93% 47	5.36% 86	10.40% 167	42.24% 678	39.07% 627	1,605	1.09
I understand how to access non-academic services remotely (i.e. Counseling, Financial Aid, Transfer Success Center, Health and Wellness Center, Library Services, etc.)	9.83% 158	20.10% 323	30.99% 498	26.14% 420	12.94% 208	1,607	0.12
I understand how to access academic services remotely (i.e. Tutoring, Writing Center, Math Success Center, etc.)	10.54% 169	24.25% 389	29.99% 481	24.13% 387	11.10% 178	1,604	0.01
I feel confident that I can successfully complete the spring 2020 term	11.58% 186	16.06% 258	23.66% 380	27.52% 442	21.17% 340	1,606	0.31

Q3 Please indicate your level of agreement with the following statements about your access to technology.

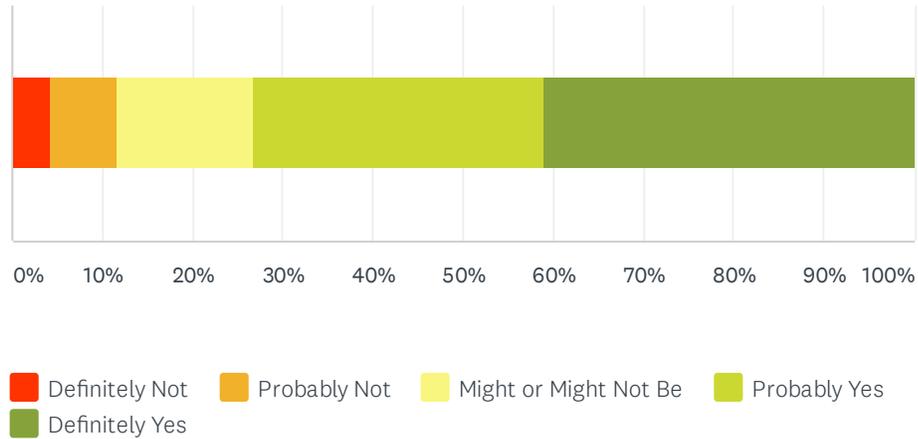
Answered: 1,614 Skipped: 2



	STRONGLY DISAGREE	DISAGREE	NEUTRAL (NEITHER AGREE NOR DISAGREE)	AGREE	STRONGLY AGREE	TOTAL	WEIGHTED AVERAGE
I have reliable access to the internet	2.36% 38	5.59% 90	10.12% 163	38.20% 615	43.73% 704	1,610	1.15
I have reliable access to a computer	2.30% 37	3.35% 54	5.52% 89	35.61% 574	53.23% 858	1,612	1.34
I have reliable access to a smart phone	1.74% 28	0.99% 16	3.54% 57	35.13% 566	58.60% 944	1,611	1.48
I have reliable access to the software I need	2.80% 45	5.98% 96	16.14% 259	36.32% 583	38.75% 622	1,605	1.02
I have reliable access to a web camera	5.85% 94	8.21% 132	10.70% 172	34.66% 557	40.57% 652	1,607	0.96
I have reliable access to a printer	12.43% 200	12.49% 201	9.94% 160	32.01% 515	33.13% 533	1,609	0.61

Q4 Is your off-campus internet access adequate for you to fully participate in remote instruction?

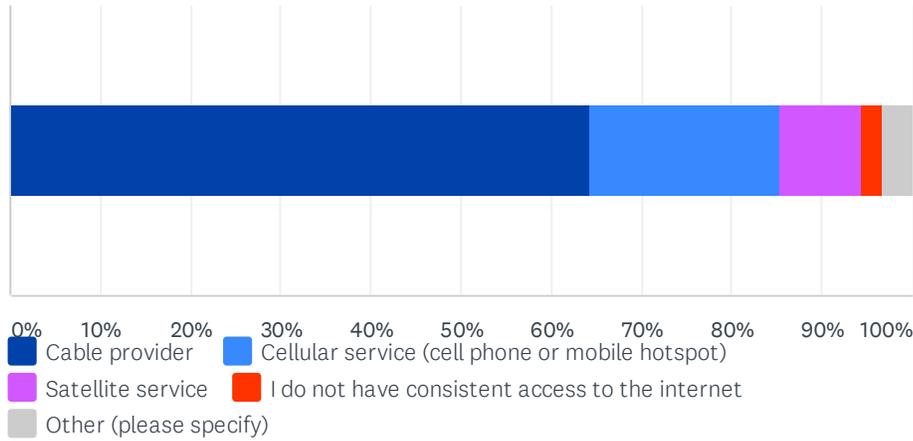
Answered: 1,604 Skipped: 12



	DEFINITELY NOT	PROBABLY NOT	MIGHT OR MIGHT NOT BE	PROBABLY YES	DEFINITELY YES	TOTAL	WEIGHTED AVERAGE
	4.30%	7.42%	14.90%	32.48%	40.90%	1,604	6.51
	69	119	239	521	656		

Q5 What service do you use most frequently to access the internet from your residence or location?

Answered: 1,601 Skipped: 15



ANSWER CHOICES	RESPONSES	
Cable provider	64.33%	1,030
Cellular service (cell phone or mobile hotspot)	20.92%	335
Satellite service	9.12%	146
I do not have consistent access to the internet	2.37%	38
Other (please specify)	3.25%	52
TOTAL		1,601

SCC Remote Instruction Student Feedback Survey

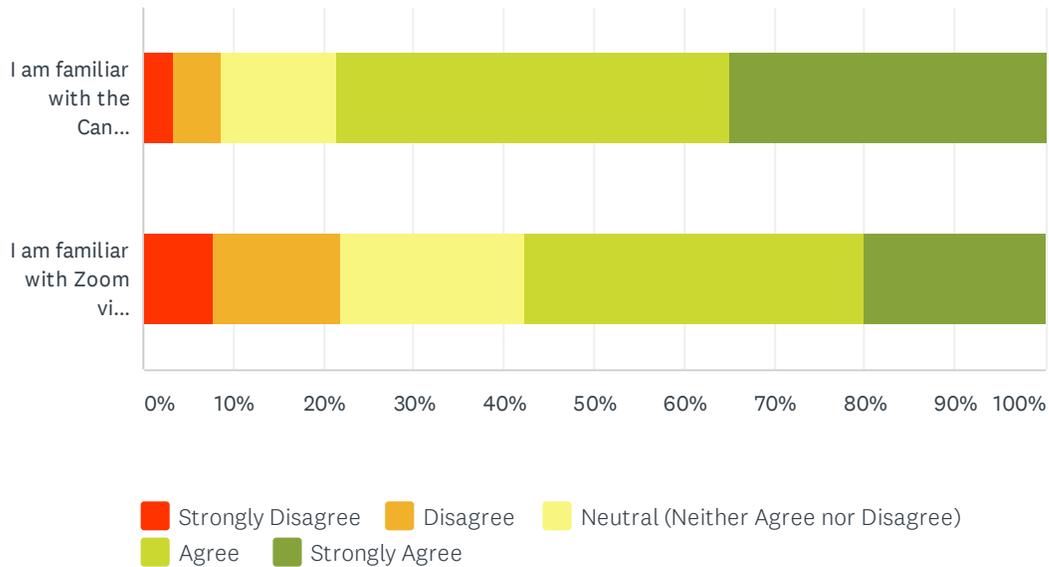
#	OTHER (PLEASE SPECIFY)	DATE
1	usually reliable Cable when home. there was a short black out. unreliable cellular at work. need to use work location during class	4/17/2020 9:46 PM
2	Telephone/Internet Service	4/17/2020 2:07 PM
3	Digital Subscriber Line	4/17/2020 1:43 PM
4	Just internet	4/17/2020 10:22 AM
5	I pad	4/16/2020 5:43 PM
6	Wifi	4/16/2020 2:03 PM
7	Google Fiber	4/16/2020 1:57 PM
8	I take the [REDACTED] which is hand on practice right inside the class. Our class was cancelled since March /19	4/16/2020 1:41 PM
9	At&t internet	4/16/2020 1:26 PM
10	Modem	4/16/2020 1:05 PM
11	Spectrum	4/16/2020 12:54 PM
12	Google Fiber	4/16/2020 12:47 PM
13	ATT DSL	4/16/2020 12:46 PM
14	Wifi	4/16/2020 10:08 AM
15	Spectrum	4/13/2020 9:12 AM
16	Cell phone provider	4/9/2020 8:16 PM
17	Wifi	4/9/2020 12:01 AM
18	DSL	4/8/2020 10:40 AM
19	Wifi	4/8/2020 10:35 AM
20	Wifi	4/8/2020 10:13 AM
21	Spectrum but it will expire soon	4/8/2020 10:05 AM
22	Time Warner	4/3/2020 2:37 PM
23	ATT home phone service provider	4/1/2020 7:58 AM
24	Device for conference	4/1/2020 1:38 AM
25	AT&T Internet	4/1/2020 1:15 AM
26	I'm not sure. AT&T, though.	3/31/2020 4:21 PM
27	Spectrum free 2 months	3/31/2020 10:26 AM
28	at&t phone line	3/31/2020 7:38 AM
29	At&t	3/31/2020 4:29 AM
30	The Net service that is provided by my Community is FAIR, but the infrastructure is WEAK, and with everyone at home, the servers here, and EVERYWHERE are near coranary! So many segments on the connectivity route are bogged-down, it greatly hampers efficiency & effectiveness. Not all within the power of SCC to mitigate!e	3/31/2020 3:40 AM
31	Wifi	3/31/2020 12:23 AM
32	Wi-Fi	3/31/2020 12:23 AM
33	I'm	3/30/2020 10:49 PM
34	WiFi	3/30/2020 10:44 PM

SCC Remote Instruction Student Feedback Survey

35	I'm not sure	3/30/2020 10:38 PM
36	wireless modem	3/30/2020 10:25 PM
37	I do not own a computer, I use my sisters, but I'm at high risk for the virus, I need to stay home.	3/30/2020 10:04 PM
38	AT&T Internet service via fiber optic connection	3/30/2020 9:43 PM
39	Internet service	3/30/2020 9:34 PM
40	HOA internet service	3/30/2020 9:13 PM
41	lab tab access to the internet	3/30/2020 8:57 PM
42	wifi	3/30/2020 8:57 PM
43	At&t accuss	3/30/2020 8:38 PM
44	Wifi from a place that provides it, Coffee shop, restaurant, etc.	3/30/2020 8:29 PM
45	WiFi	3/30/2020 8:00 PM
46	Fiber Internet	3/30/2020 7:51 PM
47	Android	3/30/2020 7:44 PM
48	Att	3/30/2020 7:40 PM
49	Wifi and cellular	3/30/2020 7:39 PM
50	At & T internet-only service	3/30/2020 7:27 PM
51	Google fiber	3/30/2020 7:23 PM
52	Wifi	3/30/2020 7:11 PM

Q6 Please indicate your level of agreement with the following statements about your familiarity with tools used for remote instruction.

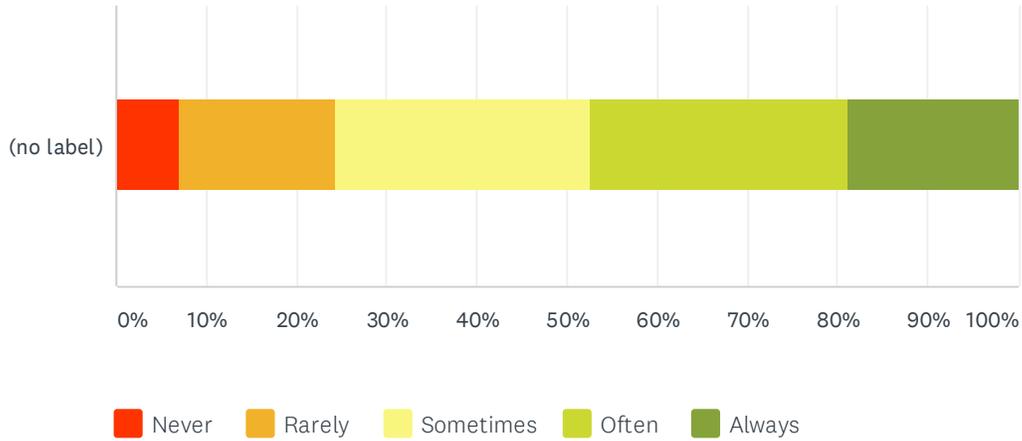
Answered: 1,611 Skipped: 5



	STRONGLY DISAGREE	DISAGREE	NEUTRAL (NEITHER AGREE NOR DISAGREE)	AGREE	STRONGLY AGREE	TOTAL	WEIGHTED AVERAGE
I am familiar with the Canvas learning management system	3.37% 54	5.24% 84	12.91% 207	43.52% 698	34.98% 561	1,604	4.01
I am familiar with Zoom video conferencing software	7.93% 127	13.98% 224	20.54% 329	37.39% 599	20.16% 323	1,602	3.48

Q7 Please indicate how frequently you have access to a quiet space to study and complete your coursework.

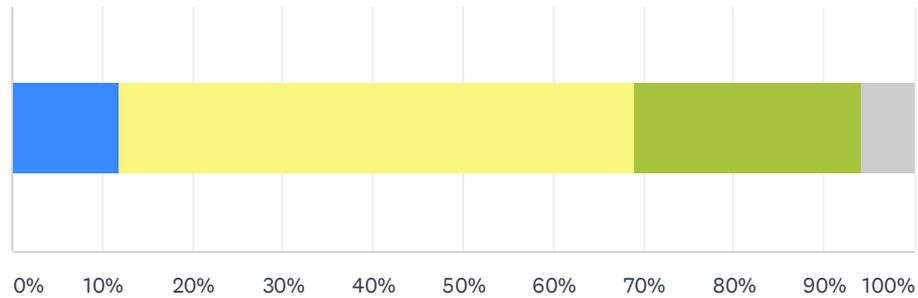
Answered: 1,607 Skipped: 9



	NEVER	RARELY	SOMETIMES	OFTEN	ALWAYS	TOTAL	WEIGHTED AVERAGE
(no label)	7.09% 114	17.11% 275	28.50% 458	28.38% 456	18.92% 304	1,607	3.35

Q8 How do you feel about online instruction?

Answered: 1,607 Skipped: 9



- I prefer online instruction to face-to-face (in-class) instruction
- I prefer face-to-face (in-class) instruction to online instruction
- I like online and in-class instruction equally
- Other (please specify)

ANSWER CHOICES	RESPONSES	
I prefer online instruction to face-to-face (in-class) instruction	11.76%	189
I prefer face-to-face (in-class) instruction to online instruction	57.31%	921
I like online and in-class instruction equally	25.02%	402
Other (please specify)	5.91%	95
TOTAL	1,607	

SCC Remote Instruction Student Feedback Survey

#	OTHER (PLEASE SPECIFY)	DATE
1	It depends on the instructor. My lab professor has transitioned well, communicating often, adjusting the schedule and created work arounds that make the lab doable and beneficial. The SI instructor is fantastic also for the same reasons, communication and using the tools of online in the best possible way. the lecture professor is struggling. [REDACTED] fallen behind, while still remaining to the same lecture schedule without adjustment. [REDACTED] has posted video lectures that will be quizzed less than 16 hours later. [REDACTED] has posted intense assignments due 2-3 days later without warning or email communication that the material has been uploaded. [REDACTED] is aware people work graveyard shifts, but it doesn't seem to change [REDACTED] schedule. [REDACTED] overwhelmed but unwavering in her stance to complete the class as initially planned.	4/17/2020 9:46 PM
2	I don't mind either. There are pros and cons to both that kind of even out for me. It would be nicer if we could meet up for certain activities and classes ([REDACTED]) and if I had better access to certain programs (editing softwares).	4/17/2020 12:52 PM
3	Some classes are okay online while others I prefer face to face. Mainly the science classes in person	4/16/2020 8:23 PM
4	It depends on subject.	4/16/2020 6:38 PM
5	It depends on the subject. Some classes work well online, but doing a lab online for example does not compare to an in-person lab in my opinion.	4/16/2020 5:33 PM
6	I prefer face-to-face instruction, but if that is impossible, I am surprised how good the online instruction works. Better than I thought it would be. I do like it. My instructor, [REDACTED] has been absolutely wonderful and most helpful with the navigation of the process.	4/16/2020 4:56 PM
7	In class is preferred but online would be okay as we have no class now.	4/16/2020 4:34 PM
8	I like online if the instructor teaches and explain difficult problems that we need help with	4/16/2020 3:21 PM
9	I like the face-to-face more for me as I am a visual learner, but if the classes are conducted like most instructors are doing, then I don't see it as being too harmful to my learning. I am referring to the way the teachers conduct class at the same time and run the class the same way as if we were in class, but I have a teacher who does no live instruction at all and the only zoom meeting is to answer questions. These questions are verbally told but (it is a math class) without seeing the problem solved live or in person is definitely a downfall for me.	4/16/2020 3:11 PM
10	I definitely prefer face to face instruction. My main focuses in my studies are music and theatre arts, so online lessons have become near impossible. My professors are doing the best they are able, but it sometimes feels like a joke. We're making do the best that we can, but I feel bad for my professors who feel as though they are failing the students in their efforts. There is no ability to do any real-time [REDACTED], so [REDACTED] has been trying to take a virtual-route. I'm glad That [REDACTED] is putting in all the extra time and effort to still give us opportunities to grow, but it has made many newer students drop because of the new work load. Likewise with [REDACTED] [REDACTED] has bee going above and beyond trying to help us still grow as artists in these less than ideal circumstances. I don't think artistic and creatively-driven classes are the same online as they are in person.	4/16/2020 2:45 PM
11	With face to face I can interact better.	4/16/2020 2:36 PM
12	Normally, I would prefer face-to-face interaction in a real classroom. However, during a scary, bizarre time like this, I believe remote/online instruction is the only safe method.	4/16/2020 2:31 PM
13	Online is okay, but I paid for a parking permit that used for the several weeks for this semester that I will no longer use.	4/16/2020 1:53 PM
14	I prefer online instruction to do work but like in class for social purposes. It's easier to ask for help.	4/16/2020 1:09 PM
15	I struggle with online classes I find it hard to focus and I prefer face to face	4/16/2020 1:01 PM
16	Online is awful I shouldn't have to go in with this when I'm taking a course that is specifically made to be face to face I can't even focus anymore and my instructor never emails me back I don't know how I'm supposed to get through the rest of the semester	4/16/2020 1:00 PM
17	I don't mind doing online classes but I just don't have time to go to class or do homework. Work is taking up all my time. I would just like for my teachers to be more lenient with assignments.	4/16/2020 12:54 PM

SCC Remote Instruction Student Feedback Survey

18	I feel that online instruction is more convenient, although I struggle to start on my assignments while I lack a schedule to follow.	4/16/2020 12:50 PM
19	I much rather go to class every day because I feel as if I am not learning with online remote learning	4/16/2020 12:49 PM
20	Classes with labs are much more difficult.	4/16/2020 12:49 PM
21	I hate online studies.	4/14/2020 8:42 AM
22	We need the instructor present so we know what we are doing and explain to us if we are correct. And for the exams I don't think it's a good idea to have them online	4/13/2020 6:41 PM
23	It depends on the subject. The science courses with laboratory are rather challenging because the Laboratory Manual does not support or is not consistent with virtual laboratory activities. Also, the online exams in this class become very challenging (almost unfair) because of the time limit given. Clicking on "next" and waiting for the next page to load takes up a few seconds which eat up the time limit for finish the exams, which also contain short answer/essay questions.	4/12/2020 4:54 PM
24	I prefer face to face instruction because I like to listen to the instructors personal experiences that can help me in the future,I also do like the online because I live in Indio Ca. but I don't mind the drive.	4/10/2020 11:10 AM
25	It all depends on how thorough an instructor is.	4/10/2020 12:50 AM
26	I am very poor at computer. I tried to open the classes online. However, I failed. Nobody is available to teach me how to use my computer to attend online classes. I am very sad to miss all classes.	4/9/2020 1:09 PM
27	online instruction has been very stressful especially being a person with severe adhd it's very hard to focus at home though this isn't the schools fault it for the pandemic nor do I blame the school but this has forced me to withdraw from all of my classes from so much stress in these hard times.	4/8/2020 10:32 PM
28	I prefer in class courses.	4/8/2020 8:52 PM
29	I can do online for many courses but math It helps a lot better when its face-to-face	4/8/2020 7:38 PM
30	I like to be in a classroom setting..... I have 3 children at home and at the moment do to Covid19 they're all taking online schooling..... which is a bummer because I need to focus on them first there education is my first priority and also I'm still currently working which I'm very thankful for.... And last but not least I don't understand how to get online with my schooling which I have tried the kids school seems to give more information	4/8/2020 7:15 PM
31	I enjoy online instruction when the workload is universally manageable	4/8/2020 5:21 PM
32	It's ok. COVID19 has changed this class entirely. My instructor isn't very sensitive to the drastic change but he is trying his best, I think.	4/8/2020 1:32 PM
33	Mine is an exercise class at the Orange Senior Center, which is not available on line.	4/8/2020 1:14 PM
34	I like hybrid instruction. There are no online office hours	4/8/2020 1:00 PM
35	I like both online and in-class instruction, however, it depends on the course. Some courses I am not comfortable with having online instruction and would prefer to retake the course in-class when it is available again.	4/8/2020 12:21 PM
36	I like online instruction for certain subjects, but I prefer face-to-face classes if the option is available.	4/8/2020 11:46 AM
37	For most classes, I prefer online instruction because of the flexibility. However I am bio major and lab is pretty hard to do online.	4/8/2020 10:24 AM
38	I also do not mind online classes.	4/6/2020 7:39 AM
39	Professor wasn't helpful in class and now with COVID-19 isn't helping.	4/5/2020 4:28 PM
40	I like both if I can have a good instruction from my instructor, but one of my class instructor gives a little poor instructions(communication) through the Canvas. This is so frustrating for me. I understand this situation is hard for the instructor, but at least he communicate with students	4/5/2020 4:06 PM

SCC Remote Instruction Student Feedback Survey

more. I am taking an online class from beginning this semester, the professor gives really good instructions and communication. Thanks a lot! She is really nice, and I can learn many from her class.

41	I wanted to go into more detail but for a studio class I feel like face-to-face is the best because we get to bounce ideas off of each other and ask the teacher questions	4/3/2020 12:53 PM
42	I like both. But having online classes for classes that are meant to be in person are extremely difficult. Especially with this big move over to online. I can do online classes but mainly only for classes set up and meant to be online. These teachers have no clue what they are doing and need help.	4/2/2020 10:31 AM
43	lu	4/1/2020 5:24 PM
44	The Webadvisor login works terribly. I follow the criterion for a new password but it continues giving me false contradictory information saying I can't use special characters that were permitted in the criterion description. I have not been able to login for two days, I'm on my second day of attempting to log into an online only class.	4/1/2020 1:51 PM
45	I have been unable to get onto zoom for classroom discussions, but have been able to use canvas.	3/31/2020 11:41 PM
46	I do not mind online for any course except for math.	3/31/2020 6:45 PM
47	Instruction was at [REDACTED], an [REDACTED], would be difficult to instruct remotely.	3/31/2020 6:21 PM
48	I feel comfortable with both just that this is more work because we have to do both classwork & homework at home & communicate with classmates through message & it is more work	3/31/2020 3:15 PM
49	I signed up for face to face, i dont want to take online classes.	3/31/2020 3:15 PM
50	I have not been able to get online after trying repeatedly.	3/31/2020 2:43 PM
51	This is my first experience with an on line class and I find it to be very good. There are advantages to both but I look forward to the next few weeks on line. To some extent I believe there is more focus on line than in class. An exception would be if the student became confused with the technology and needed individual coaching.	3/31/2020 11:43 AM
52	I feel like it's very difficult and without face-to-face classes it often feels like I'm teaching myself.	3/31/2020 10:43 AM
53	in this situation online is excellent but I prefer in class.	3/31/2020 9:26 AM
54	I think the professors are not able to transfer to a remote setting and still provide adequate instructions. They are not familiar with the software and are still trying to deliver a in CV lmk classroom class like anatomy in the same way remote it does not work images	3/31/2020 8:03 AM
55	I don't know how to connect so I'm not taking any classes during this time..	3/31/2020 6:56 AM
56	I have a Master's Degree in Educational Technology, with a focus on Distance Ed. Enough said there. I am seeing that the biggest drawback to this Distance model now in use, is that the Instructors -ours at least- seem to have little if ANY training on the platform. They are struggling, often having to consult with younger students who are far more Tech intuitive. I keep biting my tongue to avoid displaying the level of agitation I feel, at times. In part and personally, because I waited 4 decades to take this program, and enrolled because it was NOT a Distance Ed model, I wanted access to my instructors and all necessary materials. Best laid plans. But also, on a theoretical level, the biggest sin in Distance Ed. Is allowing numerous lags that permit students enough time to disengage and get distracted while waiting. We are doing a LOT of waiting because everything is a first run through! It's getting better as we all get more familiar with the software, but it all SEEMS SO unnecessarily clumsy. It took 2 hours for even me, with significant experience, to get up and running, sorting through all of my campus related usernames and passwords, toggling the interface between CANVAS and ZOOM, the crazy Wild Goose Chase I went on to collect the details needed to log on. I have to think a one-page job-aid, broken into the constituent parts of the gearing up process, with links simply and clearly displayed in the order and with the specifics of usage set up in a tidy sequence, would have cooled the frustration many felt in our first few experiences with Canvas/Zoom. More than that, it would have made sense to hold a few training sessions for instructors before calling students back to campus. If instructors had gotten some coaching in the administrative side of the program, and beyond that, the basics of presentation options, but most critically, the need to spell out the participation expectations and protocol for class time, things would have run much	3/31/2020 3:40 AM

SCC Remote Instruction Student Feedback Survey

smoother. It's not too late for an update to the Instructors, encouraging them, thanking them for their exhaustive dedication to modifying and tailoring presentations to work within the new Distance parameters, but most importantly for sanity's sake, to point out the most common tools provided to help structure calm and considerate classroom manners when using the management tools in the software packages. Most specifically: Whole class mic Off/On, with firm control over who can be heard by others, and when. Suggested use of the Raised Hand feature, so mics can remain OFF until the instructor opens a student's mic, and how to use the yes/no poll or answering feature to cut down on chatter. All of this would go a long way towards holding down stress-levels for all of us, because the constant chatter from everyone at once, and not knowing who is speaking, is mentally stressful for participants. Additionally, instructors should be using the video feature and displaying their faces as they lecture, to maintain a semblance of communication with the class. Research supports the obvious; a face in front of a student, even on a screen, recreates the sense of oversight, presence, and availability. I believe the instructors face screen can even be set to toggle to the corner of the student viewing screen so while watching a demo or movie, there is the impression that the guidance and oversight is still nearby. I am sure you'd have liked less from me, but I am possibly the best person enrolled for judging this. We had some drama in our class last week. People are at their wits end over finding Toilet Paper, being home with the kids all-day, and worrying about who they love that may die in all of this. We are distracted at minimum, and dazed in reality. Having to strain to figure out who is in charge, who is talking, and how to block other voices seems a simple ask when the competition is no masks or ventilators at the hospitals. I think you folks have done a WONDERFUL job of making sure we knew there were laptops available, of keeping us informed as the Whirligig of decisions come down through a maze of agencies and hierarchies, and racing to put all of this together. Most helpful is the update of yesterday, informing 9us that we have until the end of May to finalize Withdrawal if we just don't feel this adaptation is working for one or another of us. At the front end, when getting instructors up to speed on best practices in student interface with these Distance programs, especially in a hands-on program such as ours, there is understandable disappointment that what we are there for is amputated. Our instructors must be putting in tens if not hundreds of extra hours of their own time to repurpose formats and demos to go out through the ether. And I am certain that all of you at every level of administration are likewise overburdened at this juncture and had some mighty fires to douse which just keep on flaring back up! So KUDOS to all of you for getting us this far. Nothing about this DOESN'T Suck. No Path is clear, no Timeline is defined, and no Life is to be taken for granted. And no good deed will go unpunished, Right? (And at 3am, no Document is declared accurately proofed!)

57	Huh	3/31/2020 1:22 AM
58	I prefer a consistent in class set time to study and learn the material each day	3/31/2020 1:12 AM
59	It depends on the occasion. In times like this, I definitely prefer online to face-to-face instruction. In normal times, it depends on the course.	3/31/2020 12:34 AM
60	I honestly do not like online whatsoever	3/30/2020 11:49 PM
61	I prefer in-class instruction, but the online classes are not as bad as I thought they would be	3/30/2020 11:43 PM
62	I like face-to-face instruction and online instruction, but not all classes are made to be taught online.	3/30/2020 11:34 PM
63	Certain classes I love online whereas certain classes I would've preferred face-to-face.	3/30/2020 11:34 PM
64	The quality of online instruction heavily depends on the class. Classes like higher-level mathematics are much more difficult to take online.	3/30/2020 11:02 PM
65	I like online and in -class depending on the subjects. For example I would prefer in - class instruction for my math stats class	3/30/2020 10:40 PM
66	Depends on the class.	3/30/2020 10:38 PM
67	i have not ever done online instruction	3/30/2020 10:25 PM
68	I don't mind online courses as long as the assignments and lesson plans are thoroughly communicated to the students.	3/30/2020 10:19 PM
69	Although I prefer face to face, online instruction has exceeded my expectations and I am enjoying it	3/30/2020 9:54 PM
70	I think everything goes well except when professors make you have more than zoom open at	3/30/2020 9:00 PM

SCC Remote Instruction Student Feedback Survey

the same time it slows down and it goes choppy so if we can only focus on zoom or only on canvas since internet connection isn't very strong

71	I prefer face to face instruction because I don't learn well through online education and take in information better hands on and auditory-wise.	3/30/2020 8:51 PM
72	I can adjust to online instruction however I prefer in class. I have a hard time finding a place and time to self teach myself the canvas system, participate in class and to study efficiently. So the fact that the school campus is actually closed and I cannot go there to find a quiet place to study is the toughest for me. Not to mention my kids are home needing stimulation and education too.	3/30/2020 8:47 PM
73	Depends on the class	3/30/2020 8:34 PM
74	I can use online instruction but it is more work and it's harder to learn but I am doing it	3/30/2020 8:29 PM
75	I like going to class because I have no excuse. Now it feels like I have an excuse for everything.	3/30/2020 8:20 PM
76	My class has not been able to have online instruction. I am taking Hand Embroidery. I am working on projects at home.	3/30/2020 8:07 PM
77	O	3/30/2020 8:03 PM
78	depends on the class and teacher	3/30/2020 8:00 PM
79	I like both online and face to face classes but some classes like math are extremely hard to succeed with a real teacher	3/30/2020 7:51 PM
80	Some classes aren't meant to be taken online.	3/30/2020 7:39 PM
81	Statistics is very difficult to take as an online class.	3/30/2020 7:37 PM
82	Depends on the class.	3/30/2020 7:33 PM
83	Using a phone is hard. So small. No funds for a laptop at this time.	3/30/2020 7:32 PM
84	I think it depends on the class. I don't like taking lab online, but I don't mind if this were history or any other course that has a lab.	3/30/2020 7:29 PM
85	I think so far I am ok with online classes however I feel that possibly more challenging courses like physics and calculus would be more difficult	3/30/2020 7:20 PM
86	I	3/30/2020 7:20 PM
87	It depends on the class and how the material is taught. I prefer more lecture oriented classes in person because so teachers tend to just give the students the class materials and expect them to teach themselves.	3/30/2020 7:18 PM
88	I like online instruction but find it very hard to get answers when I come across a problem.	3/30/2020 7:14 PM
89	It depends on the type of class. Although I prefer online for most classes, some classes are much more helpful in person.	3/30/2020 7:13 PM
90	Both are efficient in their own way. In class instruction makes students feel more involved while online instruction makes students feel more comfortable. The downsides to online instructions I come across a lot are constant distractions, teachers lack of knowledge of Canvas (I do not blame them), and the fact that the internet may come down at an unexpected time (has only happened to me once in a not so severe way).	3/30/2020 7:12 PM
91	I enjoy taking online classes but working on campus in the library.	3/30/2020 7:12 PM
92	VIRTUAL CLASSES ARE NOT THE SAME AS ON CAMPUS!	3/30/2020 7:06 PM
93	Online isn't what we signed up for... it's not for everyone, like me...	3/30/2020 7:06 PM
94	It depends on the course/ how rigorous the material is to me personally	3/30/2020 7:05 PM
95	I hate it and I feel like my learning abilities are severely lowered but I'm trying my best	3/30/2020 7:04 PM

Q9 What else would you like to tell us about online or remote instruction, continuing your education, or Santiago Canyon College College's response to the Coronavirus (COVID-19) crisis?

Answered: 711 Skipped: 905

SCC Remote Instruction Student Feedback Survey

#	RESPONSES	DATE
1	The quality of this education deteriorated going online. The lecture professor was put in an impossible position to get up the speed so quickly. She's good at presenting, but she needs work communicating changes and expectations with her students in a timely manner. She also need to work on releasing homework assignments to allow enough time for people to complete them. She has not been accommodating, but she has asked of us to accommodate her delays... late video uploads, late homework assignment uploads, delays in receiving grades, last minute decisions that we are required to be available to handle, despite work and family considerations during this time.	4/17/2020 9:46 PM
2	I feel like not all classes will be able to be done online .	4/17/2020 9:10 PM
3	I would like to know if summer classes are going to take place online or in-class. It would be helpful to know in advance if remote classes are taking place.	4/17/2020 6:52 PM
4	_____	4/17/2020 6:05 PM
5	Tutoring, or something.	4/17/2020 5:05 PM
6	It is hard to transition because I paid for a face-to-face learning experience. I am not happy about the online classes. However I cannot drop out because I am transferring for the fall semester for athletics.	4/17/2020 4:32 PM
7	On the premise of safety, face-to-face teaching can be resumed.	4/17/2020 3:46 PM
8	I would like a recording of the live class for the students who couldn't make it or didn't have any internet at the time.	4/17/2020 3:15 PM
9	I appreciate the rapid response and smooth transition into fully online operation and am looking forward to the rest of this term. As far as recommendations as concerned, I believe it would be excellent to increase the number of online courses.	4/17/2020 2:07 PM
10	Luckily ██████████ (Instructor) is knowledgeable with On-line or distance learning.	4/17/2020 1:43 PM
11	Teachers need to be communicating with their students!!! My teachers are starting to ignore my emails and not have class meetings. It makes it difficult to understand the subject and it eliminates the the need for the teacher at this point.	4/17/2020 12:51 PM
12	I do not like it!	4/17/2020 12:40 PM
13	I'm out of state right now and I didn't bring my books.	4/17/2020 12:15 PM
14	Excellent response to the Coronavirus crisis and I understand but I do miss face-to-face (in class) instruction. Personally, I feel I learn better with in class instruction.	4/17/2020 12:12 PM
15	You are doing good job.	4/17/2020 10:11 AM
16	Nothing, I think everyone is trying to do the best they can in this situation.	4/17/2020 9:50 AM
17	I am not learning anything online compared to the beginning of the semester. At the beginning of the semester I enjoyed going to class and actually learning things. And now I am just simple clicking answer bubbles. The class I am most disappointed with is my ██████████. Even though I have seen the effort that my professor has put in to try to make the online experience greater it has still been rough.	4/17/2020 8:36 AM
18	I have a difficult time trying access adobe products online even when I pay for it. It terrible!	4/17/2020 8:22 AM
19	For me it's good	4/17/2020 7:27 AM
20	I appreciate how SCC responded to the COVID-19 crisis by communicating with all its faculty, staff, and students immediately and consistently. It has been difficult to do some courses over others. The difficulty is mainly due to most students' lack of access to a quiet study/work area at home. I myself, am only renting a room, and sharing it with someone, so everytime I go on Zoom including my first exam I recently had for an originally in-person ██████████ class, has been rather disastrous...the environment is challenging for most students too, as I've heard, although the teachers do try their best, and a lot of us appreciate that part..	4/17/2020 4:01 AM
21	The professors are adding more work now then before.	4/17/2020 1:15 AM
22	Difficult to communicate as face to face interactions	4/16/2020 11:36 PM

SCC Remote Instruction Student Feedback Survey

23	Relieve debts and student fees/holds	4/16/2020 10:48 PM
24	Thank you for the unfolding and responsive actions of the professors. They have been amazing through all of this. They have also provided some semblance of normality in this unstable time.	4/16/2020 10:39 PM
25	It's been difficult because of the Covid.	4/16/2020 10:19 PM
26	Software would help	4/16/2020 9:28 PM
27	The professors should take many video clips for their lessons.	4/16/2020 8:41 PM
28	It would be nice if we could get a refund on our parking passes.	4/16/2020 8:23 PM
29	As a single mother enrolled in 17 units, this has been very stressful to say the least. At first I was unhappy about the time it took for official response to the quarantine, but at this point it doesn't matter. Overall the school has done well with communicating.	4/16/2020 8:01 PM
30	Satisfactory so far.	4/16/2020 7:36 PM
31	██████ and hard classes can't be done online. you don't learn anything and it's actually useless when prof expects the same performance but we teach 90% of material on our own. grades should be inflated or corrected.	4/16/2020 6:46 PM
32	Its been pretty helpful so far.	4/16/2020 6:43 PM
33	You've done great	4/16/2020 6:43 PM
34	I would want to get back to campus once all this is over	4/16/2020 6:39 PM
35	Remote/online instruction has been incredibly difficult for me since I have been accustomed to in-person learning my entire life. I am not confident that I can pass all of my classes because of this transition.	4/16/2020 6:32 PM
36	I greatly appreciate how quick SAC had responded to the pandemic.	4/16/2020 6:02 PM
37	It is better to take online classes at this time	4/16/2020 5:45 PM
38	Uploading answer for exam is time-consuming, we need to have more option what the best way to have a written test especially for the math exam	4/16/2020 5:36 PM
39	N/A	4/16/2020 5:26 PM
40	I feel that Santiago Canyon College is doing the right thing by using remote instruction in response to the Coronavirus crisis.	4/16/2020 5:08 PM
41	While it is understood that we are all doing our best to combat this issue, some professors are not doing enough on their end. Because of the difference in online learning, many professors are not prone to answering emails at a timely manner, if they are answering to emails at all.	4/16/2020 5:03 PM
42	I am impressed with Santiago Canyon College's quick response to the shut-down due tp the Coronavirus. It is wonderful to be able to continue with the courses and not just have them suspended.	4/16/2020 4:56 PM
43	I was disappointed that my instructor was not supposedly allowed to let us do our class remotely at our own pace. I would have enrolled in another class if I had been allowed to take the class online at my own pace. However, due to being forced to tune into Zoom conference sessions on certain days, I am not. The Zoom conference format is a horrible method to teach class, especially for a computer course. I am trying to tune into my instructor, do the work, and access a PowerPoint presentation all at once. It freezes my computer, and I have to start all over again. SCC is not taking into consideration that a lot of students do not have the best quality computers for their computer classes. They should have allowed more leeway with the instructors on how to switch the classes to an online format.	4/16/2020 4:53 PM
44	Its just really tough during these times, I'm fortunate my Professor is very understanding	4/16/2020 4:53 PM
45	It's very difficult, every teacher is different and the inability of some has made learning very difficult.	4/16/2020 4:49 PM
46	Hopefully still around b4 this crisis is get over	4/16/2020 4:49 PM
47	Good programs have been implemented	4/16/2020 4:47 PM

SCC Remote Instruction Student Feedback Survey

48	Continuing art class online would be better no class as is now the situation.	4/16/2020 4:34 PM
49	Thank you for the communication & trying time be accommodating to your staff & students	4/16/2020 4:11 PM
50	Wish i was back in the classroom	4/16/2020 4:05 PM
51	i'd prefer if we continued with remote instruction through fall	4/16/2020 3:44 PM
52	I believe that most courses don't fully accommodate how to remote access. Most students that are using remote access might have a job or other things going on in their daily lives that they might not be able to do online services. I believe most courses do not, accommodate workload accurately for example not fixing syllabus or online work. I feel like teachers expect a lot more and each class than they should if they were in class. And it is harder for most students to communicate with teachers via email or text message.	4/16/2020 3:30 PM
53	I like the online classes but we need instructors to explain difficult problems especially for [REDACTED]	4/16/2020 3:21 PM
54	Some professors get the hang of it easily and help the students run it smoothly. Others expect us to be experts on the change from in class to online instruction. And some take a while to upload assignments or explain the surrender situation. They might even mix around the due dates making it unclear around deadlines.	4/16/2020 3:13 PM
55	I think it's a bit unfair how we are being held to the same standard to how a regular semester would be.	4/16/2020 3:11 PM
56	Will there be more availability of online classes in the Fall 2020?	4/16/2020 3:11 PM
57	I would just like more information moving forward. Sending too much info is never an issue but sending not enough information is not ideal.	4/16/2020 3:11 PM
58	Although it is difficult to concentrate at home, my professors and advisors have been extremely helpful during this difficult time.	4/16/2020 3:09 PM
59	Online instruction is probably the best thing we can do right now. It's harder definitely but it's worth it.	4/16/2020 3:08 PM
60	It is hard adjusting to the strict online classes. I wish there could be online groups for specific majors. Some professors are also being inconsistent.	4/16/2020 3:06 PM
61	I prefer face to face instruction.	4/16/2020 3:05 PM
62	I am only utilizing off campus instruction involving Health and Wellness at the Senior Center in Orange.	4/16/2020 3:02 PM
63	I am very happy to have the online instruction as an option.	4/16/2020 3:02 PM
64	I debated taking my 2nd Spring Class, SOC. However, due in large part to the professor teaching the class, I feel confident and excited and am looking forward to this class! That means a lot during this time.	4/16/2020 2:52 PM
65	As a student, it is very difficult for me to keep track of countless notifications from 6 different classes and because of this, I lose track of assignments and due dates. The transition to online learning has not been easy and I am falling behind as assignments that would have been taught and done in class are being treated as homework and as an anxious student, I struggle to reach out to my professors. I am learning very little, rather trying to keep track of countless emails and notifications, drowning out the important due date changes and assignments. I also have not even begun any process towards my next semester's classes, and I find it hard to register for honors courses for example without being able to talk to a counselor in the program.	4/16/2020 2:46 PM
66	I believe the ease of adjustment wholly depends on the home circumstances as well as what subjects are being studied. Some are much easier online than others.	4/16/2020 2:45 PM
67	I hope finished quickly online course to can go the college again I feel better to learn.	4/16/2020 2:37 PM
68	N/A	4/16/2020 2:35 PM
69	Online Education is well setup by Santiago Canyon College in response to the Coronavirus (COVID-19) crisis.	4/16/2020 2:34 PM
70	I am glad SCC has transferred all courses to online format, keeping all students safe. The	4/16/2020 2:31 PM

SCC Remote Instruction Student Feedback Survey

██████████ program I'm enrolled in contains all lab-component courses, which although makes it more challenging to complete, I'm happy to finish the lab portion in the future (even a year from now) when it's safe to return to campus.

71	Give us pass or fail.	4/16/2020 2:30 PM
72	Classes should be pass/no pass in order to adjust to this large change in instruction	4/16/2020 2:24 PM
73	Nothing else.	4/16/2020 2:22 PM
74	I'm glad safety is a priority	4/16/2020 2:20 PM
75	Thank you for the frequent communication regarding Covid-19	4/16/2020 2:17 PM
76	Professor ██████████ (██████████) has not been communicating with the class at all and she has been teaching us ██████████ through YouTube videos! I am very disappointed with what is happening because I am trying to transfer at the end of this semester and this is my 3rd time taking stats and I'm worried I won't be able to pass!	4/16/2020 2:13 PM
77	On-line is how our course was originally set-up and while it has advantages (mainly commuting) not having to fight traffic. The course I am taking is one in which hands on is needed. The belief that all can learn a complex abstract process by reading a book is not a formula for success for all students. If that were the case we wouldn't need colleges or schools so either you want to validate the argument that college campus is not needed, or you made a decision without understanding the full ramifications. I understand the governor made the decree but that doesn't make the decision wise.	4/16/2020 2:12 PM
78	I like being at home.	4/16/2020 2:08 PM
79	I am not doing an art class on zoom!	4/16/2020 2:06 PM
80	I feel like I'm losing track of time constantly and halfassing my assignments in order to get them in on time. Everything feels unclear but I assume everyone feels that way at the moment. This whole semester feels like its gonna be a flop. I understand why everything is happening the way it is but since I'm so prone to distractions at home I am having a hard time feeling like I'll be as successful as I'd like to be this semester away from in person class.	4/16/2020 2:02 PM
81	I personally do not like online instruction. I like to be face to face with the instructor, otherwise I feel I cannot focus when doing classes from home	4/16/2020 2:01 PM
82	It would be helpful to know if hours have changed or closures during the email updates. Also if a department prefers email or calls during this time.	4/16/2020 1:59 PM
83	The pandemic has not been easy for me and it is very hard to manage classes this semester	4/16/2020 1:58 PM
84	I don't think my instructor dealt with it correctly. She actually REDUCED her normal extra credit opportunities instead of maintaining them or accommodating the crisis in other ways. I was very surprised and decided to drop the class. I do think SCC is a great school in general though.	4/16/2020 1:57 PM
85	I enjoy online instruction because I feel it is easier and more manageable	4/16/2020 1:56 PM
86	I dropped my class cause I had a math class and I prefer to be face to face rather than online .	4/16/2020 1:55 PM
87	N/A	4/16/2020 1:53 PM
88	So thankful for SCC loaning out a lap top to me to finish the semester because I don't own one myself. Thank you!!	4/16/2020 1:52 PM
89	I don't mind doing online classes and it's my first time I'm experiencing this. Although it can get hard sometimes because of the background noises but I can focus and ignore distractions other than that it's a good experience.	4/16/2020 1:51 PM
90	Not being able to see a professor face to face is difficult in relation to learning what it is. Especially when we all have met and began to like our professors and can't have that connection anymore.	4/16/2020 1:50 PM
91	For a lot of students online classes hinder their ability to learn and communicate with teachers. Online classes are not for everyone.	4/16/2020 1:48 PM
92	It's not for me, I like to learn in class face-to-face.	4/16/2020 1:47 PM
93	i hope we go back to school soon, i feel like i'm not learning.	4/16/2020 1:46 PM

SCC Remote Instruction Student Feedback Survey

94	Our instructor, [REDACTED] is doing a great job with the online classes. He is a fantastic instructor.	4/16/2020 1:43 PM
95	As a first responder my schedule has been flipped upside down and continuing my courses online has been tremendously difficult. I specifically took on campus classes because I don't do well in an online setting so losing the choice is unfortunate for my GPA.	4/16/2020 1:41 PM
96	I would like to know when the programs in art for older adults will resume.	4/16/2020 1:40 PM
97	N/A	4/16/2020 1:39 PM
98	I do not think remote instruction is as effective as in person learning.	4/16/2020 1:27 PM
99	I think you guys responded very late and most of my teachers have done a terrible job of online instruction and im practically failing out.	4/16/2020 1:26 PM
100	We really appreciate SCC has been trying to set up the remote online for students to continue studying.	4/16/2020 1:26 PM
101	I really don't like it and taking all my classes online is overwhelming and I really need help with my classes and I hope this blows over	4/16/2020 1:23 PM
102	As we transition to online class for entire semester, I request institution to refund certain percentage of parking permit which students paid for entire semester. It would be a kind gesture.	4/16/2020 1:22 PM
103	The amount of emails I have received from professors stating that "regardless of this pandemic, we must still submit assignments" is completely ridiculous. It's absurd to think that students can still complete and turn in their stuff in a timely manner. This a a pandemic, not just some school closure were all experiencing. There are many people who are losing their incomes which they heavily rely on, getting sick, and trying to make ends meet. Not only that, but the mental health that is being affected as well. It's unreasonable for teachers to expect every single assignment to be turned in as if we were on our normal daily schedules, going to campus in person. I believe asking for some leniency is appropriate in this case rather than simply asking students to just drop the class as that in itself is stating that you don't care about the education of that student. What if they don't have money for next years semester? Overall, I understand every institution has experienced a complete and sudden change, but leniency and cutting out work is not something that's unimaginable to ask in this situation. Not everyone has the privilege of staying home while we wait for normalcy to return.	4/16/2020 1:16 PM
104	I would like help with getting wifi at my house	4/16/2020 1:13 PM
105	Can't think of anything right now.	4/16/2020 1:11 PM
106	I think they did a really good job and found alternatives to keep on teaching students.	4/16/2020 1:10 PM
107	Help us better prepare for transferring to universities, give better guidance!	4/16/2020 1:09 PM
108	Tests and exams are not the same as they would have been face to face in terms of having teachers answer questions in a timely manner. There is insufficient time online to take most exams due to having to click, scroll, and load the questions instead of having the whole exam at hand from the beginning and teacher nearby.	4/16/2020 1:09 PM
109	I am glad that Santiago Canyon College College is doing there to make sure that the resources are still available; ever though the campus is closed.	4/16/2020 1:06 PM
110	Thank you for closing but keeping the food pantry available	4/16/2020 1:05 PM
111	None	4/16/2020 1:01 PM
112	We should all get As	4/16/2020 1:00 PM
113	I registered for [REDACTED] in [REDACTED] but they didn't start the class because there was not enough students and they didn't even tell us THERE IS NOT CLASS??? I had to go several days until I find out there in no class and I'm 70 years old. Then I went to SCC in Chapman they registered me for another [REDACTED] over there and I started after 3 or 4 sessions I see this to hard for me and asked my teacher she said this is not your class but we bring you here because we don't have [REDACTED] and this class is higher than your level? WHY YOU DONT TELL US WHEN WE REGISTER AND YOU GUYS DICIDED FOR	4/16/2020 12:58 PM

SCC Remote Instruction Student Feedback Survey

YOURSELF WHICH CLASS I HAVE TO SIT YOU GUYS JUST WASTED MY TIME AND MONEY

114	I hope this continues for fall semester because based on the governors Speech I'm not sure if large crowds should be permitted till next year. Thank you again for your support we appreciate you all	4/16/2020 12:55 PM
115	I think this year needs to change to pass-fail or just be cancelled.	4/16/2020 12:54 PM
116	Nothing else. Thank you.	4/16/2020 12:54 PM
117	It's horrible timing for those with Laboratory instruction	4/16/2020 12:54 PM
118	Students are actually learning anything. We're doing the work assigned to us but we aren't retaining anything.	4/16/2020 12:54 PM
119	It's not anyone's fault but I feel that because of COVID-19 my education has been seriously hindered. Because in person lectures aren't possible anymore I'm not nearly as engaged as I was before all this had happened.	4/16/2020 12:53 PM
120	Everyone has been very helpful. I have been able to complete my math course, start my final requirement, and so much closer to reaching this goal. Than you all.	4/16/2020 12:53 PM
121	It's not easy	4/16/2020 12:52 PM
122	the transition has been hard for me because im taking challenging science and math courses, and online lectures are not the same as face to face.	4/16/2020 12:50 PM
123	Online learning is not for me. I dropped out this semester because couldn't adjust. Being physically in class allows me to be mentally engaged. Online classes don't have the same dynamic and I quickly become distracted, bored, and frustrated. I believe online learning is good for some, but not for all.	4/16/2020 12:50 PM
124	I am really bad at anything involving math so I'm really struggling with [REDACTED] and [REDACTED] bc there is no zoom meetings I have to teach myself on this website we are using that has some instructional videos and it's getting too hard. I want to do the immediate withdrawals bc I know the likelihood of me passing is very very slim. However if I do that then I think I lose my promise scholarship so I'm struggling.	4/16/2020 12:50 PM
125	Getting help in the math center is delayed which worries me when I have assignments due and need immediate help it's hard to do that like I used to in MSC	4/16/2020 12:49 PM
126	I am so appreciative that you guys did everything in your power to help our classes continue on track, so we can stay on track with our graduation/transfer plans	4/16/2020 12:49 PM
127	Workload is much greater than before. Exams are more difficult.	4/16/2020 12:49 PM
128	having overall flexibility with due dates for assignments	4/16/2020 12:48 PM
129	It's unfortunate that with less access to a quiet place to study my gpa to transfer will suffer. Had I known I wouldn't have taken a calculus class with my children at home. I unfortunately can not drop because I receive GI bill benefits for enrollment.	4/16/2020 12:48 PM
130	Very difficult to focus and complete certain courses online.	4/16/2020 12:47 PM
131	I would like to know if the fall semester is going to be online for the safety of the students in order to prevent a resurgence of the virus.	4/16/2020 12:47 PM
132	hi it is currently difficult for me to stay up to date with class and the way the work load is provided onto us is very overwhelming all coming in at once. internet stability is low paying attention to the teacher while they are cutting off is very difficult. too many people not in our classes infiltrate the lessons and are huge disruptions. I am struggling and freaking out.	4/16/2020 12:46 PM
133	Most of my professors are really bad giving instructions online:(Other than that, my experience are pretty good.	4/16/2020 12:46 PM
134	Some instructors have given up specifically older ones	4/16/2020 12:45 PM
135	We should receive full refunds for classes and parking passes. If I wanted to take online classes, I would've signed up for them.	4/16/2020 12:45 PM
136	Some assignments are hard to do via online. Because instructions aren't clear enough	4/16/2020 12:44 PM

SCC Remote Instruction Student Feedback Survey

137	I just want to say thank you to everybody at Santiago Canyon College for making online/remote instruction possible during this time. It gives us the students something else to focus on during this time.	4/16/2020 1:41 AM
138	Will SCC change to a pass/fail curriculum?	4/16/2020 12:14 AM
139	Teachers should give students a bit of time as some test are scheduled over work schedules. With the test being timed at a specific time, some students are afraid of getting fired or failing their courses	4/15/2020 8:44 PM
140	nothing else	4/15/2020 4:10 PM
141	Teachers should offer more extra credit options and extra assignments through mastering to create more points towards our grades.	4/15/2020 7:22 AM
142	We don't learn the same online, there's a reason people opt to take classes on campus. Now we're just expected to essentially teach ourselves the rest of the material because that's what online classes are. The Professors should be giving us all the tools and really breaking down what we are learning, but I getting the vibe like no one really gives a shit	4/14/2020 10:27 AM
143	I am so fed up with the whole thing.	4/14/2020 8:42 AM
144	I think the school handled this very efficiently. I am a full-time employee, part -time night class student and the transition caused very little inconvenience. My instructor has been excellent and has continued to teach even with the hiccup of switching from in person to online classes in a pinch. It has honestly, given me some more flexibility to my schedule, it has relieved a little bit of stress in my life, and has even added a little more "me" time to my day.	4/13/2020 9:55 PM
145	I think that the exams shouldn't be online and hopefully we can go back to school. Thank you	4/13/2020 6:41 PM
146	I tried to register on the SCC website a week or so ago and it was not easy.	4/13/2020 9:12 AM
147	There needs to be more focus on calling attention to not discriminating against Asians, and that racists aren't tolerated at any school.	4/13/2020 8:23 AM
148	I don't always have access to a computer.	4/12/2020 6:24 PM
149	It would be great to be able to print the calendar from Canvas.	4/12/2020 4:54 PM
150	I believe my professors are making this all harder than it needs to be. I have many quizzes each week and its awful. My house is distracting so having to study for all these quizzes and tests is hard. But I font have time to study because I have to complete all of the homework they sre giving me too. My grade has decreased from the original A to now a C. They are making it so hard for us students for no reason.	4/12/2020 3:17 PM
151	Being an older student, online course are more difficult for me especially when we have to switch to zoom meetings halfway thru the semester. It's taking me longer to adapt with the course content but the professor are doing the best they can to make the transition less painful than it already is.	4/12/2020 11:38 AM
152	It's been a challenge with Zoom	4/11/2020 3:10 PM
153	I wish SCC gave us access to a printer somehow. I don't have one and lost my job so I can't afford to buy one or pay for copies.	4/10/2020 9:25 PM
154	Nothing	4/10/2020 12:41 PM
155	Nothing	4/10/2020 11:10 AM
156	I am not sure really what I could say however I cannot learn under these conditions. My [REDACTED] and [REDACTED] class is ok but my [REDACTED] and [REDACTED] class is very hard for me to learn.	4/10/2020 11:00 AM
157	Trying to stay on top of things.	4/10/2020 9:57 AM
158	N/A	4/10/2020 12:50 AM
159	It's a struggle	4/9/2020 9:26 PM
160	My only question has to do with Spring 2020 graduation. How is it happening?	4/9/2020 8:16 PM

SCC Remote Instruction Student Feedback Survey

161	I don't like taking classes online, I feel 0 motivation and it's harder for me to focus and I don't like being on the computer for hours	4/9/2020 5:05 PM
162	Everyone is doing a great job at guiding students through these trying times. So, thank you!	4/9/2020 4:57 PM
163	I'm not attending SCC any longer. I had to get back to work.	4/9/2020 4:16 PM
164	When it's over, why not go back to campus. The virus wins if we don't go back to classes. Staying at home is not always a good idea for some people who were bond home before this happened. I just started getting out of the house. Going to campus was my doing very well for my mental state.	4/9/2020 3:04 PM
165	More professors should learn how to teach online.	4/9/2020 1:45 PM
166	it's unfortunate but we have to do what we can	4/9/2020 1:45 PM
167	I think the SSC media has done a great job informing us on what is going on. One of my teachers is doing an amazing job. Unfortunately, my other teachers are not on the same page. I think Zoom is not a secure , safe company. I do not agree that online lectures have to be at the same time as a class, we did not sign up for an online class. Many of our home lives and or work schedules have greatly changed over this period. It is not right to make us do the class at the same time we would have it.	4/9/2020 1:17 PM
168	I sent my email to my instructor as to how to open online classes. She sent me information about them. I followed the instruction, but it didn't work. I can't open my classes. Because I have no idea about what to do and how to do due to my poor knowledge of computer. It makes me sad. I have been looking forward to attending classes in person.	4/9/2020 1:09 PM
169	n/a	4/9/2020 11:16 AM
170	Most of the school are doomed online teaching now.	4/9/2020 10:04 AM
171	It is no where near the same as in class instructions and it has serverly affected my ability to learn.	4/9/2020 8:28 AM
172	Some teachers are not using zoom at all, which I don't think is necessarily fair, because I signed up for a face to face class because I learn best from listening to lectures and going to class. Now I have a professor who just posted slide shows and is doing nothing else.	4/9/2020 7:09 AM
173	I believe the teachers are proceeding to double the work for each class, with pressing times I don't think that it's right. A lot of us have to take on multiple jobs to stay afloat and school should not be a main concern with all do respect. Whether it be changing to pass or pass system or easing up on grading, it's become a real stressor:	4/9/2020 12:01 AM
174	I'm still not sure how the exams will be done and will likely drop before or after the next one. I don't appreciate third party programs being required as I only have 1 computer and would rather not open potential backdoors. (If you don't think zoom could be compromised then you're a fool)	4/8/2020 10:40 PM
175	I think it's pretty amazing how well our professors have adjusted and am so thankful for how much extra they've done to make sure we get everything we need. My biggest struggle is not having help with childcare on days I have class but I am making it work. I'm just really glad to still have class.	4/8/2020 10:35 PM
176	Due to the pandemic and other issues in my home life and mental illness I haven't been able to finish my courses this year setting me back even more than I had already been from personal matters, I don't blame the college for this as it's a global pandemic but it is still causing irritating frustration with trying to achieve the things I've been working towards.	4/8/2020 10:32 PM
177	It has been kind of difficult for me to get used to and focus during our lecture times. My household is usually very loud and I find it easier for me to zone off during the zoom lectures at home. I signed up for in-person class for my [REDACTED] class because science is not my best subject. I prefer to learn my most difficult subjects (science and math) in person, so the change to online instruction has been difficult for me. I find it easier for me to focus and be more motivated sitting in a classroom setting.	4/8/2020 9:20 PM
178	The workload has gotten heavier, while some students do not always have access to the internet or a computer. Some of the exams and quizzes are timed too shortly where it's about 90 seconds per question but the next question takes 30-45 seconds to fully load the question/image.	4/8/2020 9:11 PM

SCC Remote Instruction Student Feedback Survey

179	i like online instruction when it's a video conference with the class	4/8/2020 9:03 PM
180	I was offered an excused withdraw from my [REDACTED] class. After 2 weeks of attempting to email, call on telephone even drive on and around the empty campus I finally printed out the form and proceeded to snail mail the form. I finally got a response to an email when I asked the staff to stop sending me "fake" emails of concern. I accused the staff of being in the Bahamas and basically not giving a rat's ass. Wow...I got a response and got my withdraw. On the flip side, I use canvas daily for my SAC classes, when I sent an email yesterday, I received an answer in 2 hours. There is something seriously wrong with your homepage, messaging system and your staff. Although I live 10 minutes from your campus, from now on I will commute 40 minutes to any other campus because yours is so disfunctional.	4/8/2020 8:52 PM
181	All teachers have been doing an excellent job teaching online	4/8/2020 8:17 PM
182	teachers should lessen the load of projects	4/8/2020 7:38 PM
183	Professors are assigning too much work and too little time	4/8/2020 7:28 PM
184	During this crisis, it has proven difficult to complete a full-time workload of assignments without reliable internet access. Lectures and labs have been difficult to learn from when a Zoom conference is slow and inconsistent.	4/8/2020 7:21 PM
185	Need more help to get online? I dont understand it	4/8/2020 7:15 PM
186	none	4/8/2020 6:59 PM
187	Working from home can be distracting. I prefer face to face classes.	4/8/2020 6:53 PM
188	I have taken online classes before in the summer but those were 8 week courses and electives for me. As the end of my last semester approaches, I seem to be very stressed out with these last three major courses I am. I don't get quick responses from professor when emailed and office hours were helpful to many. I think it's a huge adjustment and should be a little more lenient with the amount of work load.	4/8/2020 5:56 PM
189	I think teachers should be required to use zoom or some sort of prerecorded video lesson. One of my teachers is putting in the least amount of effort possible and it is making it hard to learn the information. All she does is post her powerpoints and weekly discussion board with the videos she already planned on showing in class. It doesn't feel like she cares about the class or the students success.	4/8/2020 5:50 PM
190	I would like SCC to just cancel this semester and start it again in fall. I did not sign up for online classes.	4/8/2020 5:08 PM
191	what will happen with lab class?	4/8/2020 4:57 PM
192	Good Survey- articulate, easy to read and follow. However, I do prefer face to face instruction in a classroom over online instruction. Going forward will you be phasing out classroom instruction in favor of online instruction?	4/8/2020 4:49 PM
193	I understand the reason for the school not having classes due to the Coronavirus. Your efforts are greatly appreciated but I don't like online learning and I don't have equipment to use at home.	4/8/2020 4:48 PM
194	I love [REDACTED]. But the [REDACTED] teachers Online need to provide their own videos. Uploading videos from YouTube is lowball education. The teacher needs to be present for me to take this serious. I already work in a math field career and it's upsetting to see little effort from these math teachers in their career.	4/8/2020 3:54 PM
195	I honestly feel that we should just get a pass for this semester. I am an honors student and this entire pandemic has knocked me out of my routine. I understand I'm not the only one. At the very least, getting a pass for this semester would help tremendously. It would have given students the time to clear their minds and work through what has negatively impacted them during this time. Going straight into remote instruction has Not helped me and I'm more anxious now than ever. It's difficult to stick to this new instruction because I work better in an in-person instruction. It gives me a routine and I'm able to fully immerse myself into an educational atmosphere. I did not sign up for online instruction and I refuse to withdraw because this is supposed to be my last semester. I'm still participating in my classes but I am also struggling with other personal matters like with my mental health, relationships at home, and unemployment. I feel that none of us really had the time to prepare and while this crisis isn't the	4/8/2020 3:35 PM

SCC Remote Instruction Student Feedback Survey

school's fault, I feel that we just shifted to a new instruction and were expected to set all of our personal matters aside. My professors have been as kind and as helpful as they can be but what we haven't been given is time. I'm trying to push through but this entire thing has really taken a toll on my mental health. My anxiety is through the roof I'm losing my motivation in my classes due to how sporadic remote instruction has been. I understand that SCC wants what's best for its students but in my opinion, shifting immediately to remote instruction isn't it. Give your students time to work through their issues during this difficult time. If some students are able to work well with this, that is great news! But we aren't the same. Some of us are in a very dark place right now and we are struggling to work through all of this. Myself included. Getting a passing grade for the entire semester would be much appreciated and allow me to focus on staying afloat in my personal life. I pride myself on my academic success but remote instruction is not for me and I'm too close to graduation to withdraw. Thank you.

196	My class did not have the option to continue online.	4/8/2020 3:21 PM
197	I don't like online classes, it's tired for me, because I force to much my eyes.	4/8/2020 3:19 PM
198	I really enjoy the freedom and convenience of online lectures. I would like to see more options for online classes with video instruction for the summer and fall semesters.	4/8/2020 3:11 PM
199	What is going to happen with graduation?	4/8/2020 3:09 PM
200	I think given the current situation it is silly to Procter online exams with a webcam. I have taken countless online classes and usually the exams are open book with a short period of time to complete the exam. We are all staying at home. The likelihood of someone cheating is low. And again most online classes just have their exams online. The school should just mandate this for all online classes .	4/8/2020 3:07 PM
201	For some students like myself, would stay in the library or anywhere quiet on campus to do my assignments because I have no place at home to do and no quiet place to do it. Do my work at home is really hard and I'm struggling in my classes trying to make the best out of it. Why can't we go to a pass or fail system because I know my work isn't the best I can do even though I'm giving it my all. I also don't feel comfortable using zoom, during one of my classes someone hacked into our class and it was terrifying.	4/8/2020 3:04 PM
202	Students should get less work and test since we are expected to continue the spring semester online. It's Less motivating to work and other priority's since we are at home	4/8/2020 3:00 PM
203	I would just like more I formation on how to get in contact with financial aid services	4/8/2020 2:57 PM
204	I really appreciate the updates and the information regarding what the school plans to do and what it is doing to help everyone in this time of need and adaptability.	4/8/2020 2:44 PM
205	I would like if in-person classes didn't resume until it was completely safe since I live with parents who are immune-compromised and would not like to put myself in an environment where I could be around asymptomatic and/or irresponsible students who might not be following physical distancing guidelines.	4/8/2020 2:37 PM
206	NAH	4/8/2020 2:35 PM
207	Make it the least virtual as possible. I am disappointed in my Lab part of my chemistry course. The point of lab is to have practical hands-on experience, how does that work in our new virtual world?	4/8/2020 2:19 PM
208	Some Teacher's online training is not adequate	4/8/2020 2:16 PM
209	Nothing	4/8/2020 1:41 PM
210	Doing the lab portion of my class is really hard. I did not feel I was really learning so I have withdrawn and will take the class next year in person.	4/8/2020 1:33 PM
211	It's hard to focus on anything with Covid19. This is a unique and scary time.	4/8/2020 1:32 PM
212	Having classes through zoom was not the best choice made. Everyone gets distracted and the connection lags	4/8/2020 1:26 PM
213	It was very difficult to find a computer to do my work for my courses. It was stressful to catch up with work and to get through the assignments. I did not have a computer.	4/8/2020 1:02 PM
214	It's stressful not having instructors update syllabus to show new format. I'm not sure how much	4/8/2020 1:00 PM

SCC Remote Instruction Student Feedback Survey

	weight items carry and I'm not always able to get stuff done on time	
215	Excellent response from our college to Covid-19	4/8/2020 12:56 PM
216	It's difficult for me to learn [REDACTED] online.	4/8/2020 12:45 PM
217	I think classes to turn into pass or no pass because my instructor gives us so much work that I can't even focus on my other classes	4/8/2020 12:29 PM
218	It's difficult sometimes because I have other siblings that need to use my laptop	4/8/2020 12:27 PM
219	Professor lack communication, but expect students to complete all of the assignments and even more work during the midst of a crisis.	4/8/2020 12:25 PM
220	Keep all the students as updated as possible and make sure the instructors understand what is happening	4/8/2020 12:23 PM
221	I think that until we can continue regular class schedules, all classes should be pass or fail rather than letter grade, because many students will be at a disadvantage during remote instruction.	4/8/2020 12:21 PM
222	First and foremost, the circumstances for our transition to online instruction has been difficult and taken a toll on my family as we struggle to make ends meet. I am appreciative of the Hawks Food Nest Pantry and hope that continues during this time. However, as far as my classes go, my instructor is not well prepared to teach online. She is very disorganized and sends "assignments" and important emails late in the evening or sends emails with class information the day before with the expectation of us to get assignments done ASAP (no pre-posted due date) or an immediate reply. I do not have consistent access to the internet or a computer, so I arrange and plan my time to borrow a computer on the days I have class (Tue/Thurs) and the evening before if I need to complete work. When the professor sends out emails every day expecting us to have things turned in on Mon/Wed/Fri, I can not always make those accommodations and we are penalized by points if we do not complete the work. In my opinion, our work should only be assigned and due on the DAY OF our class, per usual should we be in a face-to-face environment. My online instructor never engaged unless it was to post a weekly announcement (even though I had emailed her directly - no response) so I felt very ignored and unsupported through this particular course. [REDACTED]	4/8/2020 12:09 PM
223	I have nothing else to ask or add at this time.	4/8/2020 12:08 PM
224	Tried to communicate with my instructor once during an online session using the telephone call-in but could only hear and not talk. So call-in was a problem.	4/8/2020 12:07 PM
225	It's been so much harder learning material that was meant to be taught in person. It's also a lot harder when I WANT to stay at school longer at the library or in class to get work done when it's chaotic at home. Because of the pandemic, it's hard to order books without worrying if my parents' finances will hold up because my family is all out of work. My family has been tense with me, but I know it's because of what's going on and they're just as stressed and worried. It's hard to say no to my mom to do chores or to take care of my baby sister rather than studying or doing assignments because I know she's been stressed out and trying to do online school too to get a better job when all of this ends. I haven't been telling my teachers why my assignments are late and I feel weird about apologizing because I don't want them to feel terrible for me and I know some other people have it rougher, and I'd hate to make excuses.	4/8/2020 12:01 PM
226	Although moving all courses online is to keep everyone safe, I think it needs to be taken into consideration that not all students perform well online. Personally I have always chosen to take in person classes because I don't do as well when taking online classes. This has been a difficult transition for me and it makes me anxious knowing that it might possibly affect my grades.	4/8/2020 11:57 AM
227	Some of my professors have opted for recording their lessons and uploading them for us to watch whenever we want. I appreciate the freedom this gives us, but I also feel more accountable for my classes that have to meet live in Zoom every time. I want to thank the faculty for making these difficult decisions so quickly and transitioning to a new format. I hope we can return to in-person by Fall semester.	4/8/2020 11:56 AM
228	I am very grateful for the way SCC has navigated this in comparison to other colleges/universities around the country. One suggestion I do have though, is to remove exams in all courses for the semester. I have found in my classes, professors are struggling with	4/8/2020 11:50 AM

SCC Remote Instruction Student Feedback Survey

moving exams to online modules. Their difficulty, on top of the stressors of a global pandemic, and the inability for many students to have quiet/test-like environments, will cause students' to underperform heavily. It is robotic to continue pretending everything is "normal." I understand the importance of continuing to learn even through difficult times, but evaluating student-worth based on test-scores right now is unrealistic at its best and degrading at its worst.

229	I would really like to know how to get in contact with a councler about how I can begin my transfer process in the fall, and what classes to take for my last year.	4/8/2020 11:46 AM
230	The online course it help me to continue my remain credit unit that i need to finish for my graduate and even though the COVID19 Quarantine gone, i wish i still can access the online class still. cause it so flexible for me who has full time job	4/8/2020 11:38 AM
231	It is all going well, I think SCC is doing the very best they can and I recognize and applaud that. Thank you so very much. Would like more information if we get to choose if a class is a pass or no pass or keep how it is to affect gpa. Some schools are giving the option for students to choose.	4/8/2020 11:37 AM
232	My professor hasn't used zoom or any other online subscription to teach the class and is assigning homework that has been difficult to complete.	4/8/2020 11:34 AM
233	It's a hard transition	4/8/2020 11:30 AM
234	The professors are doing a great job responding back. I like how some professors have their office hours still during this crisis.	4/8/2020 11:29 AM
235	Online learning has been a hassle and it has definitely made it more difficult for me to learn. I get all my work done, although I struggle on a day to day biases, because I do not have somewhere quiet to study or do my work.	4/8/2020 11:29 AM
236	scc gives me the best/consistent communication notices	4/8/2020 11:26 AM
237	Zoom has numerous security flaws and are in the middle of a lawsuit right now for leaking user data. There's a reason it came out of no where when everyone needed a service like it...	4/8/2020 11:22 AM
238	Not being able to finish assignments because I have work and my parents aren't working	4/8/2020 11:19 AM
239	I believe during these times, things need to be easier for the students. All have switched from traditional classroom to online and it's a BIG jump. Some teachers are making it even harder for students and that's unfair. Many don't have access to WiFi, or even a computer, which also makes it hard. I'm fortunate enough to have one, but many do not. Teachers need to be lenient during these times, and be looking to further help students succeed. I believe if the college is receiving complaints about certain teachers, they must contact those teachers and take action.	4/8/2020 11:11 AM
240	I think the online exams have been more stressful because my math professor has told us that because its an online format, he is grading things more strictly. He specifically stated if the curve is too high he will need to make adjustments. To me, he was basically saying, I don't want many of you to get As or Bs.	4/8/2020 11:06 AM
241	I wish my Professor could record the lecture she had planned on so I could listen to it wherever and whenever. Her lectures help soooo much and I'm dying without them :(4/8/2020 11:05 AM
242	██████████ my professor, has done a fantastic job at making sure that a quality education is provided despite this pandemic.	4/8/2020 11:05 AM
243	I like taking the online classes they are fun and I am learning a lot.	4/8/2020 11:00 AM
244	It should be pass or no pass. I have no access to computer, so i can't complete everything that's asked causing me to barely pass classes	4/8/2020 10:56 AM
245	I have trouble contacting my swimming coach.	4/8/2020 10:53 AM
246	Online instruction should not have 10x the work as face - to - face instruction. Calm down with the workload, thanks. Also, I don't want to work in groups if I'm taking an online class; it defeats the purpose.	4/8/2020 10:53 AM
247	I can see the schools effort in making sure all students are well prepared in these unprecedented times. I would just like to know how it will affect those who will be graduating this spring 2020.	4/8/2020 10:52 AM
248	What will happen to students that petitioned to graduate this semester? Will commencement be	4/8/2020 10:52 AM

SCC Remote Instruction Student Feedback Survey

	postponed? Thank you.	
249	I can't concentrate at home to study. I have no tutoring, so it makes it hard to obtain help for my class work.	4/8/2020 10:50 AM
250	It is hard to learn stats online.	4/8/2020 10:49 AM
251	I feel like many students are going through a difficult time including professors. Many of us signed up to do in person classes and that is what we wanted and it is not fair how many of us have never taken online classes and now we have to and it just isn't the same. It's hard to concentrate and it's a loss of motivation. I think the grading system should at least change to pass/no pass to help students and also professors in this difficult semester.	4/8/2020 10:45 AM
252	I believe that Santiago College is doing a great job, given the circumstances. That being said, it is completely unrealistic to continue on with the same amount of work. I have three zoom meetings back to back Monday and Wednesday from 8am to 1:30pm. After that, I have a lot of homework to work on. But it feels almost impossible to pull myself to do it, because of how long I have been sitting down looking at a screen. This is not a normal situation and we should not act like it is by continuing with the same work loads.	4/8/2020 10:42 AM
253	I'm very lucky to have wonderful teachers who are understanding with student's concerns and are great at communicating with us. This transition has been difficult, especially for me, as I learn better with a face to face instruction. However, I know SCC is doing their best to make the situation better for us, and I can only hope that SCC can continue on supporting me and my studies.	4/8/2020 10:41 AM
254	Thank you for all your help we really appreciate it!	4/8/2020 10:35 AM
255	There is to many distractions at home when learning from home	4/8/2020 10:35 AM
256	None	4/8/2020 10:31 AM
257	I like how SCC sends up to date news often to my email. It helps me know what is going on during this time of crisis.	4/8/2020 10:30 AM
258	I would prefer face to face instruction. I believe remote instruction will hinder my ability to learn.	4/8/2020 10:29 AM
259	Since we started the online courses some of the professors increased our work load. For example before they would teach in class and if they didn't have time that part wouldn't be in our exam but now, they post some videos and ask us to learn it by our own. We have other classes and other things to do as well we don't have time to zoom with our class and then spend another 3 hours listening to the lectures that they didn't have time to teach in zoom! And then do all other additional assignments.	4/8/2020 10:28 AM
260	More contact. My teacher has been very distant on student interaction. There have been task that have been due but there were no notice saying we had to do them. Has been over 2 weeks and still have to responded to emails. Lack of structure in class , makes it difficult to follow, to the point that I may have to drop just so I don't get a bad grade and drop my GPA.	4/8/2020 10:26 AM
261	I have classes where I have to teach myself through the textbook, with not instruction from the professor, mainly [REDACTED], and I feel like I shouldn't be paying for a class when I couldve bought the textbook myself and done this myself. My workload increased while my instruction decreased and I am having so much trouble keeping up.	4/8/2020 10:26 AM
262	My bio class is completely online with no face to face instruction, I don't want to drop it because I want to stay on track to transfer but it's very hard learning bio this way online	4/8/2020 10:24 AM
263	I think overall SCC did an excellent job transitioning online, you did your best. Some students, though still find it hard to adjust and do not reach out to get help. Some of my classmates ended up dropping classes as a result. Perhaps SCC could find a way to reach out to students who are struggling.	4/8/2020 10:24 AM
264	Will graduation ceremony be postponed or canceled for the semester?	4/8/2020 10:23 AM
265	Well online classes are the solution but not I Lear better from face-to-face courses but now I feel like I'm failing and don't know what to do.	4/8/2020 10:22 AM
266	I think it was a quick switch over to online instruction once it was announced the remainder of the semester would be online. However, I think it took the school a week longer than it should've to make the announcement.	4/8/2020 10:21 AM

SCC Remote Instruction Student Feedback Survey

267	Thankful that professors has made modifications to certain aspects to the course, otherwise it would be extea difficult for this time.	4/8/2020 10:18 AM
268	With some of my classes, it is relatively okay. However, the concern lies with GE courses like English (██████████). We are assigned so many assignments and essays (at a much faster rate due to the pandemic) with such little time to get acclimated. These courses are already the most difficult classes a student will take to complete (in-class). As someone who doesn't work well with online classes, I'm struggling. The fact that I have to look at a screen all day for classes and then for coursework has me feeling ill (along with the stress of class and our current situation). How am I expected to get my work done? Professors have been relatively helpful, but nothing is being removed from the assignment list (things that aren't vital). I think it is assumed that, due to students being stuck in isolation, we have nothing better to do. Parents who now have to homeschool their kids have had to dropout. With the rise in anxiety, fear, and depression, people are focused on making sure they are okay and healing. I completely understand the position the school is in. I am grateful for what SCC has done already, but there has got to be some grace. I shouldn't have to drop my classes because it's difficult to keep up when we are experiencing something so tragic.	4/8/2020 10:18 AM
269	The online access for the ██████████ program is amazing and I would love to see this implemented year round.	4/8/2020 10:18 AM
270	I am exclusively online, prior to covid, but I feel like SCC and the professors missed an opportunity to at least acknowledge the hardship covid is creating in life, and that it is not just impacting students who need to transition to online. We have all had to adapt in all aspects of our lives, and it would have been supportive to feel like we, who were already online, weren't left behind in all this, too.	4/8/2020 10:16 AM
271	I really hope they don't cancel my ██████████ course due to insufficient students. I need this course to complete my wastewater cert	4/8/2020 10:13 AM
272	Nothing.	4/8/2020 10:13 AM
273	It's hard to get a response back from financial aid or the library or book store. This had made it extremely difficult to not be able to receive communication remotely to answer my concern or to help me with any difficulties I encounter online	4/8/2020 10:13 AM
274	I can't get ahold of the honors counselor to do a academic plan update.	4/8/2020 10:13 AM
275	Implementing the pass or fail system or at least the option would be nice. Times are anxious during the pandemic, worrying about grades should be the last thing to worry about.	4/8/2020 10:10 AM
276	I have taken a lot of online classes before, but generally I had access to SCC's library and their computers to use software and take advantage of their speedy internet. My internet access is frequently spotty and craps out on me if more than one person is online, which is often the case given that I am living in a house with five people (three of which attend SCC) trying not to step on each other's toes. If my professor requires us to use Zoom, and assigns that kind of 'attendance' for points, I will be shit out of luck because my internet cannot handle that. I do not have a smartphone. I am hoping my professor will be reasonable about this, given that my class hasn't actually started yet, but past experience says he will not. I'm generally in favor of how SCC has responded to COVID-19, and obviously the pandemic is affecting everyone, but the expectation that everyone has the means to shift over to this kind of remote instruction is really frustrating. It's really nice that SCC created a loner laptop program, but I have a computer. What I need is better access to the internet.	4/8/2020 10:06 AM
277	Some professors were better than others about transitioning to online learning.	4/8/2020 10:06 AM
278	My job has us on leave with no pay so I have to go with my mom to clean new homes so we make enough money for food and pay rent. I try to get to my class when I don't go but my mom is a single parent with four kids including me. I can take a semester off but it would help if the hw didn't have a deadline. I also know I can talk to my instructors but I don't feel comfortable telling them my situation.	4/8/2020 10:05 AM
279	In person staff has been great with the unexpected transition to online instruction. But as a ██████████ student taking both in person and online classes who has taken online classes elsewhere (WGU) I am not a fan of the online layout the local colleges use with Canvas.	4/8/2020 10:03 AM
280	I hope this situation/format would not keep professors from teaching particular summer courses.	4/8/2020 10:03 AM

SCC Remote Instruction Student Feedback Survey

281	This has made learning a lot harder for upper division courses and lab because it should be in person, because I'm teaching myself and I'm not learning anything	4/8/2020 10:03 AM
282	I have mixed feelings towards online instructions. It's nice to take classes without having to actually leave your house. However, it can be a little hard to focus sometimes.	4/8/2020 10:02 AM
283	Some of my professors didn't really go in depth on how online was going to work they kind of just assume we knew.	4/8/2020 10:01 AM
284	It's definitely affecting how I learn because I need face to face learning for math classes.	4/8/2020 10:00 AM
285	It's great	4/8/2020 9:59 AM
286	My professors have definitely made it a smooth transition to online for my classes. Labs have been difficult but I am still hopeful that I will pass my classes due to their efforts. Constant updates and check ins are also very helpful and welcomed.	4/8/2020 9:59 AM
287	it has made my classes super easy. i know my friends in 4 year institutes that have professors making it harder for their students to pass the class, but for me it has been a cake walk!	4/8/2020 9:57 AM
288	Na	4/8/2020 9:57 AM
289	I hope for flexibility for me and the instructors. Instructors need to understand that right now, it is NOT business as usual and even though they supplied us with a syllabus and classroom rules it may not apply to taking classes remotely.	4/8/2020 9:57 AM
290	Continuing my education.	4/7/2020 2:11 PM
291	Still working great.	4/6/2020 6:14 PM
292	Doing zoom was always a struggle from the start. It was concentrating as I am a DSPS student trying to learn in an environment surrounded by distractions like tvs, people animals and family members, and trying to ask questions but the computer lagging out. It was really hard for me this semester and really need to take classes in person to get the most out of my education.	4/6/2020 10:38 AM
293	I hope everyone is healthy and can go back to school.	4/6/2020 9:25 AM
294	I feel that every precaution was taken to keep us safe and provide us with the tools we need to continue with our classes.	4/6/2020 7:39 AM
295	██████████ doesn't believe in study guides but now with not having in-class instructions due to COVID-19 I believe we need one even though I believed he should have provided one when we had instructions. He expects us to review 5 chapters, remember key terms and diagram for every chapter. How are we suppose to know what would be on the exam if he doesn't narrow it down. Every student we're lost on how to study we were asking everyone in class what they were doing to study and as expected no one had an idea on how to. Instead of being more understanding with everything that is going on he isn't. I understand it's a college course but I know someone who is taking ██████████ in Cypress College and their professor is being understanding in exams and grading. Their online practicum for god sakes were pictures with multiple choice answers with unlimited time compared with my professor an hour in a half long exam with fill in the blanks regarding some topics that weren't even reviewed. Also, he doesn't have weekly grading so how am I suppose to know were I stand without the grades being posted on assignments completed. The only grades up there are the two exams we've taken.	4/5/2020 4:28 PM
296	I appreciate SCC's helping for students. I have borrowed a PC after starting remote class for my online studying. I only have an old apple computer, and it can work with some limits. I was happy when I had second message for PC rental information. Thank you for your kind help for students!	4/5/2020 4:06 PM
297	The difference between a lab class in person (a regular education) and an "online lab" class (a lack of an education) is night and day. When the class is specifically designed to be all tangible material online options do NOT suffice. Thank you for your time please stay healthy	4/5/2020 3:26 PM
298	I'd like it if you would encourage teachers to make email a substitute office hours with respect in being able to talk about office hours topics. I do not feel comfortable using my webcam in my house.	4/5/2020 3:23 PM
299	Canvas learning system and Zoom Video conferencing are great tools for remote instruction.	4/4/2020 11:59 PM

SCC Remote Instruction Student Feedback Survey

300	N/a	4/4/2020 10:04 PM
301	online school sucks	4/4/2020 10:13 AM
302	Unfortunately, few instructors are terrible communicating and giving clear instruction online. Honestly, I have also dealt with great instructors who post audio/video instructions which helps a lot.	4/3/2020 9:16 PM
303	Everything is good and I prefer to continue with my education.	4/3/2020 4:01 PM
304	The response has been excellent!	4/3/2020 1:02 PM
305	Its difficult right now because a lot of things are different and I feel like one of my teachers is still teaching this class as if none of this was going on and I wish she would lighten up just a bit because we are all stressed and all adapting and dealing with situations beyond our control and she needs to adjust her expectations of us and the class.	4/3/2020 12:53 PM
306	I feel that I can ask a question and either the Professor or another student can answer. Some of the in class professors just roll their eyes or say, "Don't ask me to reexplain what I just said." Professors in the class room settings, seem not interested. I avoid by other students not to take a course from those Professors. The parking at Santiago is notorious for parking. I have to get to school 30 minutes earlier just to drive around wasting gas.	4/3/2020 11:03 AM
307	Honestly having a lot of difficulty I need the classroom setting, this is so inconvenient coming back from a break . I really hope I pass my first semester Back from my break.	4/3/2020 12:22 AM
308	I'm glad that SCC decided to withdraw in-person instruction in order to help prevent the spread of COVID-19. However it has been more difficult to learn online due to the lack of interaction between students and professors but I do believe it's in our best interest to have the rest of the semester online since transitioning again would be difficult and in order to help protect the people in the community.	4/2/2020 9:56 PM
309	I think teachers should put their part by answering emails, they shouldn't ignore us when we reach out to them, specially when we're trying to learn on this environment, it makes it harder for students to get knowledge from a subject if the teacher doesn't put their part. If I wanted google slides thrown at me with no elaboration on the topic, I wouldn't have payed for my education, I would have just watched YouTube videos.	4/2/2020 4:59 PM
310	Give laptops to those who can't afford it and are trying to get their diploma (Continuing Education).	4/2/2020 2:49 PM
311	The professors have adapted well and have been very helpful.	4/2/2020 12:38 PM
312	I know the whole online/remote instruction has not only made me more lazy but others too. But what can we do at this point of this crisis. Santiago Canyon College response to the Coronavirus was superb. I believe the school should give every student a pass due to this horrific event because colleges/universities are easing admission requirements, no SAT,ACT, and no letter grades due to COVID-19.	4/2/2020 12:18 PM
313	All my classes are now so much more work. It's hard to ask simple questions. If it's online I would like more flexibility to move forward with the class and get ahead. I'm so bored at home and I want to be productive.	4/2/2020 10:31 AM
314	What we learned with our teacher is different than the online teacher. Often times we (those of us on messenger) are confused. Same class but not the same information. Now i am left wondering...will i pass the state test? Because we are being told to know this info we were told before not to worry about or...should i even continue the onlone class with this different teacher? Either way, my confidence has tanked and i doubt my abilities. Very sad.	4/2/2020 10:25 AM
315	N/A	4/2/2020 10:20 AM
316	It doesn't affect me because I have online classes.	4/2/2020 8:12 AM
317	I'm still trying to navigate online through this crisis.	4/2/2020 7:04 AM
318	My instructors have been very available & supportive during the transition.	4/1/2020 10:38 PM
319	I feel all right. No complaint. I wish I can get help with how to get the Microsoft 365 updated; somehow I can't log in with my school email address [REDACTED] :((4/1/2020 3:06 PM
320	It is hard to pass my classes when some of my professors aren't lecturing anymore and just	4/1/2020 2:47 PM

SCC Remote Instruction Student Feedback Survey

	give out powerpoint slides	
321	This has been a huge change, which in these circumstances is understandable, but for me, it is hard to accomplish my English essays because I was counting this semester to go into the writing center to get assistance in completing them. I am not the best writer and can not concentrate at home since I have other things I need to assist in my household. It's hard not to be able to ask for help for me personally if it is not face-to-face. I agree that online learning right now is the best scenario for my safety and the safety towards others but I personally am struggling with doing essays to the best of my ability.	4/1/2020 2:28 PM
322	Zoom is pointless. No one is interested in learning and it doesn't make learning any easier	4/1/2020 2:17 PM
323	it's been working out well for me and I really appreciate that	4/1/2020 1:59 PM
324	Login needs to be improved. Worst log in process I have ever experienced.	4/1/2020 1:51 PM
325	remote instruction has made this semester 10x harder for me all face to face classes are more difficult online compared to actually going to class especially math, accounting, and business classes because we are required to teach ourselves now	4/1/2020 12:44 PM
326	i understand that this is a very crazy time for all of us but the teachers were definitely not trained for this situation and now all of my grades and my gpa are going to hurt. it is not fair at all	4/1/2020 12:23 PM
327	It didn't seem that students were well informed that the College was even planning to take measures against any case of COVID-19.	4/1/2020 12:13 PM
328	N/a	4/1/2020 11:26 AM
329	Some professors are not trying with us at all and during this time you'd think that professors would give us a little bit of a break with easing the workload or at least accepting late work but they don't because they're all home and some students still have to go to work during this pandemic.	4/1/2020 11:12 AM
330	Thank you for supporting us, during this difficult times.	4/1/2020 11:08 AM
331	Please let me go back to school	4/1/2020 10:30 AM
332	I understand the situation. I'm fine	4/1/2020 9:56 AM
333	Communication from the Chancellor was very confusing. I received the best communication from Continuing Education and my instructors.	4/1/2020 7:43 AM
334	I've had trouble signing in... Problems with my password	4/1/2020 4:36 AM
335	It just happened all so quickly. I am doing my best to adapt to it.	4/1/2020 2:09 AM
336	I need a better device for video conference but don't have one	4/1/2020 1:38 AM
337	To have available service of adobe premiere and dreamweaver for free , while this situation pass	4/1/2020 12:43 AM
338	I just recently send an email to my Biology Professor because when I am listening to the lecture I can't participate in the class. I want to ask questions but my classmates and the professor do not hear me.	4/1/2020 12:10 AM
339	Even if this gets cleared up I still do not feel safe to return back to campus if quarantine gets lifted because it's not 100% going to be gone. Therefore, if remote instruction has to be for the rest of the semester I would rather do that than risk getting sick at school.	3/31/2020 11:18 PM
340	Im currently enrolled in a math course that is scheduled to take an exam but I don't have access to a scanner/printer or even access to the internet from where I live. I'm expected to take the math exam and submit hw within the same time limit of two hours as if I were in class but I'm not. I'm being asked to do more on my behalf yet not being extended on the time limit. I understand we are practicing safe behaviors but some classes are just far more difficult to complete than others online. Classes can't all fall within one set of guidelines. It's frustrating enough I have to leave my home to go find a printer and scanner but now I have to watch where I go.	3/31/2020 9:57 PM
341	I think transitioning to online courses was definitively the right thing to do. However I can say the last few weeks of online instructions are not great. They are in my opinion very chaotic; one	3/31/2020 9:14 PM

SCC Remote Instruction Student Feedback Survey

professor I am enrolled with is going through her lectures faster even. Granted I know this was sudden and there was no choice regarding with the school but in my opinion it's not working out and I think it needs improvement. I can say for myself and a few colleagues I've talked too agree that the lectures have become harder to keep up with and that it's very difficult to study at home due to distractions.

342	It's been difficult to adjust and concentrate. Especially with STEM courses, online courses are not fit for the classes.	3/31/2020 9:00 PM
343	Emails are not answered in a timely manner. Professor is not being sympathetic to the obstacles some are now facing.	3/31/2020 8:56 PM
344	Honestly, this is more stressful then just cancelling the semester, I'm wasting my time now . I'm stressing so much more now BUT THANK YOU FOR "making it better " ONLINE CLASSES ARE SUPER HELPFUL RIGHT NOW .	3/31/2020 8:26 PM
345	Its made focusing on school and classes alot more difficult. Trying to find the silver lining. Yes, i can do virtual class anywhere now, whether it be at my mothers home or a friends home, but i feel as though, without the study centers and tutors, im trying to do homework assignments and learn material on my own with no help. I feel so in the dark.	3/31/2020 7:24 PM
346	I wish there was some set standard for the layout of the delivery of course materials. It's been difficult trying to remember where different files are, where to turn in different assignments, or where to even find which assignments are due because every class UI on canvas is laid out differently.	3/31/2020 7:13 PM
347	I would like the staff to know that this is a difficult time and maybe not everything will be able to be taught.	3/31/2020 6:45 PM
348	I heard some colleges were allowing a pass or fail option from their courses so it wouldn't affect their GPA as much and thought that might be a good proposal to consider. Where a C-A would be pass and a D-F would be fail.	3/31/2020 6:26 PM
349	██████████ advises the whole class in advance, by canvas, what we will cover during the online instruction. Fortunately, we have access to graphic software through Linkedin. We cover the material included in the out line. Online class is just as two way active as in the classroom for questions and answers. If one of us has a related question after class, we email it to ██████████. He sends us all the new discussion and his answers for this follow up issue. So, considering the COVID-19 crisis, SCC has been excellent for it's response with remote instruction and continuing my education.	3/31/2020 5:50 PM
350	Please properly teach your instructors how to use Canvas in terms of uploading exams and quizzes	3/31/2020 5:02 PM
351	The connection tends to cut off, slow down when trying to learn lectures	3/31/2020 4:20 PM
352	I feel as if I can't successfully continue the spring 2020 semester with the grades I wanted to achieve and if I was able to drop I couldn't get a refund	3/31/2020 4:09 PM
353	It's been crazy.	3/31/2020 3:15 PM
354	Everything is getting a whole lot worse and yall are only worried about forcing us into classes. I dont get it. Everyone I know is struggling, give us a break.	3/31/2020 3:15 PM
355	I mean you guys did great with the transition but it was just hard to go from in class to online because there is more interaction in class and I can go to the library or somewhere else on the campus to study I have lots of family members at my house and there is no to very little quiet time the only quiet time there is is at 11pm when everyone is asleep but I have work the next morning too so it's just harder to keep up.	3/31/2020 3:06 PM
356	amount of work/ homework for the on campus classes should be less and more live class interaction instead of youtube vid from other teachers.. takes more time to self teach and do assignments with all things happening at home.	3/31/2020 2:20 PM
357	My teachers don't really know how to use canvas. My math teacher doesn't know how to work hardly anything and we as students tell her if it's working which is a good system but not ideal	3/31/2020 2:20 PM
358	i am stressed i am not made for online instruction and i am scared my grades will suffer	3/31/2020 2:18 PM
359	I like online classes, but not for challenging courses like Accounting.	3/31/2020 2:09 PM

SCC Remote Instruction Student Feedback Survey

360	Would like [redacted] to continue being our Art instructor. At the [redacted]. She knew everything from A to Z... It was very disappointing when she ended with us the end of December... Please, if possible have her come back...	3/31/2020 1:58 PM
361	My math professor literally is acting like a totalitarian leader in the classroom, makes it hard to learn when I am being talked down upon.	3/31/2020 1:16 PM
362	It would be appreciated if we could get more updates on how to accomplish tasks in our classes since our professors don't have it figured out yet.	3/31/2020 12:56 PM
363	This is unfair to students that's GPA will go down because of this semester.	3/31/2020 12:35 PM
364	Coping with the new method of online instruction. I miss the interpersonal dynamics in F2F. I	3/31/2020 12:23 PM
365	I think shutting down the school is insane! Not all of us can learn from home and don't want to learn from home. You need to be better prepared for a crisis if this ever happens again you need to be more prepared.	3/31/2020 12:21 PM
366	I think that going online definitely presents it's challenges, but I think that I prefer to continue the semester online rather than redoing it next semester.	3/31/2020 12:17 PM
367	[redacted] has kept us well informed and has provided us with interesting, well detailed projects.	3/31/2020 12:13 PM
368	Everything is perfect.	3/31/2020 12:04 PM
369	As it may be a difficult time for students, I believe it is a much more difficult time for the instructors and the staff. I thank you all at SCC for staying in session and allowing us to continue our journey to success. Thank you very much.	3/31/2020 12:02 PM
370	I think the college is doing a great job feeding the students.	3/31/2020 11:40 AM
371	I think is a great idea to take the classes online instead of in person. This makes me feel happy since this won't interfere with my classes and grades.	3/31/2020 11:35 AM
372	Due to COVID-19 transitioning to online instruction was different with the 2 classes I had lab and the other exercise material rather than my 2 typical online class! I think my professor did a great job in trying to make sure we were helped, answered our questions, understand material, etc. Though I did not expect my last semester at SCC like this I think it's important that the college is taking precautions in the safety of not only students but staff, and the community. Although it would be nice to go back I think the best option would be to continue online instruction until the end of the semester to contribute to the cause to stop the spread of this disease. I feel safe in my house and making sure I don't leave unless necessary although school is very important I know I have the tools to help me get through this semester. School should feel a safe place and with everything going around nothing but your home feels safe. I don't want to be another school like Liberty University where students went back and some got sick with COVID-19. Most universities closed face-to-face instruction for the semester and continue to be online and I think SCC should do their part as well in help with the spread of COVID-19 because it's not going to go away in a month from now which is when we are supposed to go back to school. We need to help flatten that curve. Thank you for your time! Stay safe and healthy	3/31/2020 11:31 AM
373	It did not apply to me but I appreciate loaning students who do not have a computer school laptops. I was wondering how people who do not have computers were going to continue their classes and that's a step above I thought would have been available to others.	3/31/2020 11:24 AM
374	I would just like to say that my professors have been phenomenal in keeping up with communication and doing everything in their power to make this a smooth transition for all of us.. particularly Professor [redacted] for [redacted] and Professor [redacted] for [redacted]. I appreciate the strides and extra effort they have put in for us to succeed!!!	3/31/2020 11:18 AM
375	I've been enjoying online instruction with video conference through zoom. It gives you the feel and participation of a lecture and attending in person where you can ask the instructor questions in real time which is better than over email. If more courses are offered like this in the future I would really enjoy finishing school like this. I've actually found that I participate more.	3/31/2020 10:50 AM
376	Will classes in person continue for next semester.	3/31/2020 10:47 AM
377	I appreciate the effort going into making these courses work as online classes, however I know	3/31/2020 10:43 AM

SCC Remote Instruction Student Feedback Survey

	that I, and many people I know are having a hard time adjusting. I'm taking the tests and doing the homework and my grades I worked hard to maintain all semester are still slipping.	
378	It's been good but some courses are very difficult without daily interaction with professors.	3/31/2020 10:26 AM
379	nothing	3/31/2020 10:22 AM
380	We need way more resources and support ESPECIALLY during all of this.	3/31/2020 10:19 AM
381	Im not very tech savvy so this has been extremely difficult for me. I am in the intro to medical course and we do not have access to TotalMD at home so I feel that this course can't be properly taught or learned in this fashion unless there's a way for students to have access to the software used in class.	3/31/2020 10:05 AM
382	I didn't sign up for online classes. If I wanted to take online classes in the first place I would have but I didn't I took face to face because it helps me pay attention way more because when I'm sitting in my room just looking at my laptop I'm going to get distracted very easily.	3/31/2020 10:04 AM
383	I have had some difficulty when first trying to get online adult education classes, it was confusing and some instructions were unclear. It was hard to figure which sites to go to to fill out forms to request classes. I would have preferred a VERY explicit step by step explanation and perhaps example applications processes. Thank you [REDACTED]	3/31/2020 9:47 AM
384	nothing	3/31/2020 9:41 AM
385	It has been a really bad transition. It doesn't seem like all of the professors got the training they needed because some of my profs still have difficulty with the program. I also think students should not be expected to perform the same as in person classes because we are stuck at home, with unavoidable distractions, and anxiety about COVID-19.	3/31/2020 9:37 AM
386	I think it's great that everyone worked hard to put our safety first and provide an alternative to continue with minimal disruption.	3/31/2020 9:35 AM
387	Most of my teachers have been really accommodating.	3/31/2020 9:34 AM
388	Can I get a partial refund? Since I didn't sign up for an online course.	3/31/2020 9:34 AM
389	Slow response, some what un-organized.	3/31/2020 9:34 AM
390	Thank u for ur help	3/31/2020 9:22 AM
391	I am currently taking courses at SCC and SAC. But at SCC I am taking a lecture and lab class and it is a little difficult because I just barely heard from my teacher on Saturday about what we have to do and all of the due dates. So I'm on track at SAC but I just feel like my lab and lecture class is gonna be more difficult since we're behind and I am already struggling as it is.	3/31/2020 9:21 AM
392	It's a rather new experience	3/31/2020 9:16 AM
393	I signed up for in person teaching and one of my professors is not Utilizing the zoom Technology. I don't learn and retain info from reading it. It's been hard.	3/31/2020 9:13 AM
394	Is there any way for teachers to make either video notes on subject, or voice memos to help us out / hints.	3/31/2020 9:10 AM
395	It is hard, but major props to my professors for trying to make it there new normal right no	3/31/2020 8:52 AM
396	Thank you for working so hard to serve the students.	3/31/2020 8:18 AM
397	My class discontinued completely, but I occasionally hear from my instructor via email.	3/31/2020 8:16 AM
398	[REDACTED] - The problem is with the professor in the first place. I feel that he isn't prepared to teach. The reason I pay for class is to be taught and explained the material in other manners besides what the book says. I am able to read the book on my own and I do not think the professor "teaching" should solely taking diagrams from the book and then reading them to us. I have done this already because the book was assigned as reading homework. I am looking to have someone give a thorough explain of the material and guide me towards what the important topics from the book to focus on. Not just go through examples in the book and expect me to understand the main concepts without going over the general processes in the first place.	3/31/2020 8:07 AM
399	I am.taking human anatomy and this transition has been challenging as the professor teaching	3/31/2020 8:03 AM

SCC Remote Instruction Student Feedback Survey

styles does not work with remote setting. While they are doing their best it is not good enough. It is important for me yo grasp this concept for my nursing career and the professors combined with remote is making that extremely hard.

400	I appreciate that my college education can continue online despite the Coronavirus crisis. Thanks to all who are involved in keeping things moving forward!	3/31/2020 7:57 AM
401	I prepped and became tried to become familiar with Zoom and Canvas for a few days prior to the class even having two computers ready One a lap top to do the project and the other a desk top for the web cast. I also purchased a set of head phones/mic and made sure they were working. Once the class started I had no sound in spite of the fact the head phones were working and I observed sound bars from the class. I tried everything and I say everything to get sound = nothing I then tried to contact the school with no response from my written request. Disgusted I closed up the desk top and lap top computers. I must say that I had worked hard on these two classes, especially the Premiere class prepping my final project with a mini studio set up in my front room. After it was set up I spent two complete days filming my project this is in addition to my prep time in the preceding days. Unfortunately there the campus has no way of monitoring student canvas/ zoom issues during class. Also I haver heard back from the College after I wrote to them about my issue as it was happening in real time?? I must say that [REDACTED] who by the way is a super individual and awesome teacher. emailed me after I wrote him about how up set I was. I must add that a few days before the class began he called and asked if I knew how to connect to Canvas	3/31/2020 7:28 AM
402	I had to drop a class because of a rough online transition and it being very difficult to learn that material online	3/31/2020 7:15 AM
403	The teacher is so patient and helpful us , she is very interested in the class and she help us a lot, in online classes	3/31/2020 5:23 AM
404	I'm taking art classes. And the supplies are in class	3/31/2020 4:29 AM
405	It is not fully covered by online remote lecture for spring 2020.	3/31/2020 3:47 AM
406	If I throw in the towel this Semester over all of this, I'll be back to reboot! I choose to remain anonymous because my Instructors are doing their very, very best and I prefer NOT to indict them. Again, a one page job aid of most and best usable software features will take care of the majority of the transactional and navigational problems. Then if necessary, you'll have time to schedule an actual one or two day summer training to address any new instructor-users, and polish those who made it alone before them. The prediction as you all must know, is another few rounds of this Virus passing through over the next year or two. Sadly, I expect any tools you develop will be well used.	3/31/2020 3:40 AM
407	Though I'm handling things fine at the moment, I can definitely say that grades will suffer due to this situation and many people have also mentioned how this situation has caused a downfall in their GPA, and it's only been a few weeks. I'm not sure if there is anything that can be done about that but that's just a concern.	3/31/2020 2:57 AM
408	My experience with online class and video zoom was very positive; for our safety I'm strongly agree with our virtual class, until the corona virus is over. I'm strongly looking for the support I can get thru SCC, thank you.	3/31/2020 2:41 AM
409	Freaking horrible. My chemistry grade is suffering because of the fact that everything is online and there is nothing I can do about it. I deserve a good grade, which I had but because of the difficulty that comes with doing a lab class online I am failing. UCLA gave everyone an A for the semester. This is a community college and you guys should be doing the same as this is not fair at all for me and many other students.	3/31/2020 1:47 AM
410	For some of my courses, I need access to a printer, however, I do not own one and cannot risk going outside in the public to get one.	3/31/2020 1:32 AM
411	n/a	3/31/2020 1:30 AM
412	Doing online classes has been a bit of a challenge for me. The material presented online is much more packed and fast paced. Some of my professors took a very long time to get back to us ,due to their training they were receiving and therefore caused them to densely pack all the learning material into one. It has mentally been a very hard adjustment.	3/31/2020 1:26 AM
413	It's been difficult to adjust as for me English isn't a strong subject I was hoping to complete in person and on campus. I don't have a quite space at home and I have difficulty concentrating	3/31/2020 1:13 AM

SCC Remote Instruction Student Feedback Survey

let alone any motivation through all this. Some of us are stressing over jobs/income. I suffer from anxiety and depression what keeps me occupied was my work and school and just interacting with others. I really miss daily routine so it's been hard adjusting to our temporary normal. But at the end of the day I'm home, health and safe. My love ones are too so I can't complain.

414	Hard without a gym	3/31/2020 1:13 AM
415	This semester should be either put on hold or cancelled	3/31/2020 1:12 AM
416	I hope Fall semester is Not online. It took me a while to get used to this. I am Not an online student, I can't learn by myself. Too many distractions here at home. I feel that I'm not learning at all. Face-to-face teaching is how I learn better. Just want this spring semester to end already.	3/31/2020 1:04 AM
417	N/A	3/31/2020 12:50 AM
418	It's alright, I procrastinate a little but I manage	3/31/2020 12:31 AM
419	Let us just go back :(Not how I want to end my last semester at SCC.	3/31/2020 12:28 AM
420	I don't like that my classes got moved to online. I didn't sign up for online classes. This is a world wide epidemic and students shouldn't have to be stressing about school during this.	3/31/2020 12:23 AM
421	I should not have to be worrying or stressed out about school as I an my own independent health during a world wide pandemic.	3/31/2020 12:23 AM
422	Please let us know when it's okay to return to the school and if everyone else is alright during the crisis	3/31/2020 12:16 AM
423	None	3/31/2020 12:13 AM
424	My classes seem as they have gotten more challenging moving to online.	3/31/2020 12:11 AM
425	Because of this pandemic (coronavirus), it has been a success going through the course online in this few weeks or months.	3/31/2020 12:10 AM
426	I was not able to cancel one of my online classes, but was not successful.	3/30/2020 11:57 PM
427	I just don't know how to access any of the devices not that I couldn't learn	3/30/2020 11:49 PM
428	I believe we should continue online classes until this covid-19 is over	3/30/2020 11:48 PM
429	Stay at home, Santiago Canyon College's response to the COVID-19 crisis.	3/30/2020 11:46 PM
430	Doing school online is a lot harder than school officials realize. There are a lot of distractions from home and not enough resources sometimes.	3/30/2020 11:34 PM
431	I hope that if this type of situation occurs again, that the college is able to transition on online learning quicker or provide necessary resources to students. Professors should have the resource and the education to know how to make their coursework/lectures become online instruction regardless of preference (online/face-to-face) should a situation similar to now occurs.	3/30/2020 11:34 PM
432	Have professors SLOW DOWN!!! Some professors are going at the same pace as if the world isn't falling apart, as if students aren't losing their jobs, as if THEIR PARENTS aren't losing the jobs and having to take care and feed their siblings. Hopefully to have professors be a little more lenient as well!	3/30/2020 11:27 PM
433	I am not the type of student that feels comfortable taking an online class. My learning style is face-to-face in a class room setting, that is the way I learn most efficiently. I feel like I am at a great disadvantage because I know I would retain much more of my education if I had access to my preferred and successful learning style as a student. Although I am given the option to drop the courses that I am currently enrolled in, I can not because that would mean that I would waste so much time, money, and effort invested by myself and even by my professors. Also, I am not able to receive the right amount of dedication taking a class online from home because I do not live alone or in a quiet environment, so it is often times difficult to concentrate on school work, or even class lectures. At times it is even difficult to turn in assignments, and getting tutoring/help from the Math Success Center online is a challenge that I don't even know how to tackle.	3/30/2020 11:18 PM
434	The instructors did a great job adapting in a very short time period.	3/30/2020 11:16 PM

SCC Remote Instruction Student Feedback Survey

435	You should extend the fate for school closure for our safety	3/30/2020 11:15 PM
436	New online instruction has been challenging since I had to also change my background at home to be able to participate in online instruction in an adequate setting.	3/30/2020 11:14 PM
437	N/A	3/30/2020 11:12 PM
438	Wish SCC would keep students and teachers more in the loop about what is going on. I understand the uncertainty of this situation. I do not think that the school did an excellent job of helping spread information, not fear and chaos. We, as students are hearing rumors about classes staying online for the whole semester, yet there have been no email updates, the day before SCC closed for a week, we had a teacher telling all of us to check our emails because there where canceling school of the week. That was worrisome and frightening to me. It would be nice to be informed and not worried.	3/30/2020 11:10 PM
439	I like how we are being sent updates about new resources which can help us succeed in our current enrolled courses.	3/30/2020 11:09 PM
440	Please just pass students who are taking online courses! We signed up for in person classes, not online. I understand the virus is not your fault but I need to pass my classes this semester to transfer in the fall! Please!	3/30/2020 11:04 PM
441	n/A	3/30/2020 11:02 PM
442	I hate this. I signed up for in person classes, I. Need the Promise scholarship and now I feel like my chances are slimmer	3/30/2020 11:00 PM
443	I cannot attend my classes online AT HOME during the times that my classes originally were. It would be extremely helpful if i could watch recorded lectures at any time.	3/30/2020 10:55 PM
444	its more stressful than when it was in person; huge workload	3/30/2020 10:55 PM
445	i think we should get a supply of COVID 19 test so students may be able to get tested.	3/30/2020 10:53 PM
446	It is not that bad but not having a reliable source of internet makes it tough because I get constantly kicked out because of an unstable internet connection.	3/30/2020 10:53 PM
447	Transitioning to remote instruction has been difficult for classes were being engaged is necessary. For example my ENGL 103 Critical Thinking class. It feels harder to stay focused and engaged when there's constantly technical issues and the interface can be hard to manage.	3/30/2020 10:50 PM
448	For a music class, it is very challenging	3/30/2020 10:45 PM
449	Sometimes it could get difficult because I don't always have a quiet space for the zoom meetings and I learn better on paper then a computer but I don't have a printer	3/30/2020 10:40 PM
450	My online experience has been very positive. It's just that some instructors are not as comfortable with online instruction than others.	3/30/2020 10:40 PM
451	It's bad not getting to be in class online classes are not reliable	3/30/2020 10:40 PM
452	Given the fast acting decisions that had to be made, I feel like SCC faculty did an amazing job. This was absolutely NEVER expected and I believe I am still learning just as much as I would in an actual class room. Teacher have been great keeping us up to date on everything.	3/30/2020 10:38 PM
453	I have nothing else to say.	3/30/2020 10:37 PM
454	I feel all teachers should do a zoom class or some sort of video contact.	3/30/2020 10:37 PM
455	I just really miss school. I also miss the communal creative space that working in the studio classrooms provided for my art classes and it makes me feel like I'm missing out on part of the experience I should be getting from those classes. I also feel like I'm missing out on the group work from my lab class and figuring out problems together. On top of that, I have no idea what's happening for the big group project that's supposed to be done for that lab class since it required going to a public space that's probably going to be closed for a significant amount of time. On top of that, the hours of instruction observation I was meant to do for my education class is just impossible to do and even though the universities said that they can't hold us accountable for those hours, I'm missing out on experience as a future educator. Yeah, I'll get my AA and be able to transfer after this semester, but there's so much lost.	3/30/2020 10:36 PM

SCC Remote Instruction Student Feedback Survey

456	If we decide to drop a class, will we get refunded?	3/30/2020 10:35 PM
457	You waiting too long, and could've gotten the rest of us sick had you waited any longer.	3/30/2020 10:33 PM
458	Not all the laptops work from the 2 hour borrow time from the library and it's not possible to Zoom on the library computers because it's only one way either students can hear Zoom conference only or talk but cannot hear the conference from desktop computers. It can probably be fixed with an adapter which could combine both hearing and speaking into to one 3.5 mm headphone jack input for students if that was only available for them to borrow from where to borrow laptops too in library. I can't believe not everyone knows about the 2 hour loan laptop thing and I don't like how the windows ones don't always let students log in. Not all students have WiFi at home or mobile hotspots on there phone plan. Not all students have a laptop not including Chromebook because sharing a Chromebook with another relative who goes to K-12 is not right for a college student to be doing that because what if they need it at the same time.	3/30/2020 10:26 PM
459	As someone with an anxiety disorder, it can be terrifying that our professors might ask us to use a camera to communicate with the class. I wish there was a way around doing things like this without affecting our grades	3/30/2020 10:22 PM
460	I appreciate the help and efforts taken in order to continue our education.	3/30/2020 10:22 PM
461	You guys are doing a great job updating the students. Thank you for everything you do! My professors are amazing as well.	3/30/2020 10:20 PM
462	My class is off campus at Santa Ana Beauty Academy and there has been a lack of communication and poor instructions on when to complete assignments or examination dates. Instructions are constantly changed frequently & it is hard to keep up with what's required of students. Also, it is unfortunate that we were told that the hours we put into the online course may not even be counted toward completed hours if the state board does not approve them. This means that there may be a possibility that all the online work would almost be for nothing. This uncertainty is truly unfortunate.	3/30/2020 10:19 PM
463	I think SCC is doing a good job of keeping the students updated and informed on what is going on. I know that SCC is doing their best to make this experience easier for us students so thank you!!	3/30/2020 10:17 PM
464	While I understand the seriousness of this situation (COVID-19), I miss in person classes and feel that I learn better and am more motivated in my education by in person classes	3/30/2020 10:14 PM
465	I am an older adult enrolled in 2 community service courses at SCC. Our classes aren't available online (as yet). They're similar to lab classes in that you need to be physically present for lectures and demonstrations, not to mention for hands-on assistance. Because we're generally an aging student population, many are technology-challenged or are outright not computer/device users at all. Online learning will work for a few but likely not for the majority of our older students.	3/30/2020 10:12 PM
466	I haven't been learning clearly online. It's more difficult. I prefer in-person in class. I do know that at the moment with everything going around that won't be possible to go back but hopefully we can return back this semester, even if it just for the final	3/30/2020 10:11 PM
467	Thank you, I cannot imagine how difficult the transition has been.	3/30/2020 10:08 PM
468	It is becoming challenging to get the supplemental help as I had before. The math center was great for extra help with hw. I try using the math center in canvas but it is not the same. Maybe if zoom was offered that would maybe be easier.	3/30/2020 10:06 PM
469	Online school has more materials than face to face settings & it's harder to express when you are trying to explain & have question about, it's easier to say it in front of the professor than sending an email	3/30/2020 10:03 PM
470	Nothing	3/30/2020 9:58 PM
471	It was strange transitioning to online because it felt like we were starting the class all over. The nerves I get the first week of starting a semester are the feelings I experienced transitioning from in person to online	3/30/2020 9:55 PM
472	My professors have done a great job handling the situation!	3/30/2020 9:54 PM
473	Thank you for your work for us!	3/30/2020 9:53 PM

SCC Remote Instruction Student Feedback Survey

474	My professors have been my greatest help. They have really been there with all of us as we try to work through things and are very understanding and helpful when problems arise.	3/30/2020 9:51 PM
475	SCC Had a good response in the first, week or two, but I had to drop my class, because there was no way I could get the software required from a class, and after sending 3-4 emails to my professor, saying that I didn't have it they only said use the trial version, it was only 7 days, and this quarantine lasted longer than seven days so I am not able to complete any of my work and my professor will not help	3/30/2020 9:48 PM
476	Please provide assistance to professors who are not so tech savvy. I think it'd be beneficial to both them and their students.	3/30/2020 9:47 PM
477	I feel like the instructors are giving way too much work to compensate for the class time which is essentially overwhelming me. I am a parent also so trying to juggle all of my work plus my child's work is very overwhelming to the point that I am feeling like giving up.	3/30/2020 9:47 PM
478	I am not learning the same as I would be inside a classroom.	3/30/2020 9:47 PM
479	I believe Santiago Canyon College is doing the best they can. Very open with everything that their doing.	3/30/2020 9:43 PM
480	N/A	3/30/2020 9:42 PM
481	Are we done for the semester? You said April 24th, be clear	3/30/2020 9:40 PM
482	Science courses such as anatomy, physiology & micro biology is definitely a face to face , on campus course . Good judgement call to cancel all on campus courses / closing SCC during this pandemic. Appreciate the efforts from all the professors and staff members at SCC .	3/30/2020 9:38 PM
483	Its as good as it can be. It sucks, but so does this whole situation.	3/30/2020 9:33 PM
484	I was concerned about going online but having scheduled classes through Zoom has completely alleviated my worries. The structure and style of the online classes has made staying on top of coursework and studying much easier.	3/30/2020 9:32 PM
485	It's very difficult to learn online	3/30/2020 9:32 PM
486	The answer to resolved is amazing	3/30/2020 9:32 PM
487	Doing everything they can to help us out	3/30/2020 9:31 PM
488	I prefer when my classes do Zoom style lectures and meetings because it feels like less busy work and I feel like I'm receiving the same information as if I was at school. I do not like that some of my classes have not used zoom as I feel like I'm no longer learning in those classes.	3/30/2020 9:30 PM
489	I think due to the fear of academic dishonesty, efforts to try and decrease this have been prioritized over the education and resources necessary for students to succeed during these online courses. Professors have continued to make exams at the same difficulty as if we were taking in person exams, which should NOT be the case since we are NOT being given the same education by taking these online classes. Not only have they not taken the exam difficulty into account but they also have NOT given a proper time limit in order for us students to be able to successfully complete these exams. Although I understand these efforts may be done in order to decrease the chances of academic dishonestly, these actions are negatively impacting students and our grades. I think Professors and overall staff should be more considerate when it comes to giving exams to students.	3/30/2020 9:28 PM
490	N/a	3/30/2020 9:27 PM
491	Kinda sucks	3/30/2020 9:23 PM
492	I feel that this online instruction has made me lost my motivation to strive to be the best I can in all my courses.	3/30/2020 9:23 PM
493	We should be able to get a pass or no pass for classes and get reimbursed parking permits as well as classes since we signed up for in class courses not online.	3/30/2020 9:22 PM
494	I feel the college's response to the crisis was tact and to-the-point, and promptly gave helpful guidance during this stressful time. I definitely enjoy being a student on this campus.	3/30/2020 9:21 PM
495	I think everyone is doing a wonderful job. I'm very proud of everyone and their quick solutions!	3/30/2020 9:20 PM

SCC Remote Instruction Student Feedback Survey

496	Connection lags alot	3/30/2020 9:19 PM
497	Zoom is hard to use when the whole class is in there together. The format is very confusing.	3/30/2020 9:18 PM
498	please don't cancel the summer 2020 courses, or any future courses in general. If they have to be online that's okay. If they are cancelled, I cannot transfer in two years. I know many other people who are in the same position as me.	3/30/2020 9:16 PM
499	I don't understand why we had to pay full price for our on campus classes, now we're doing online by force and we're not getting a partial refund atleast?	3/30/2020 9:16 PM
500	I would very much like a refund for my parking pass and my Chemistry class. Much of that cost was for the ability to learn in a laboratory and now that opportunity has been taken away.	3/30/2020 9:16 PM
501	Online remote instruction is great I just wish all professors would record their sessions.	3/30/2020 9:15 PM
502	You are doing great as it is	3/30/2020 9:13 PM
503	Please make sure students who don't have resources to continue class don't get bad grades.	3/30/2020 9:12 PM
504	I hate doing my lab online. It sucks and the teacher doesn't seem prepared enough. She doesn't communicate well through canvas and doesn't set up any reminders. All my other classes are doing well.	3/30/2020 9:08 PM
505	This is my first online class and at first I felt very comfortable with it, I was happy using the school's computer lab because I didn't have to use my awkward laptop. Now it's very challenging but I hope it will not be too difficult. I guess I'm blessed to have a chance to continue on.	3/30/2020 9:07 PM
506	it's hard to stay on track and learn through an online course, not having the in person contact especially for math & chemistry courses i am in	3/30/2020 9:05 PM
507	It has mad staying in school much harder as I dont know what im doing with online courses and neither do my teachers.	3/30/2020 9:05 PM
508	Calculus has become nearly impossible to learn due to no onsite help and math tutoring is no longer helpful. Probably will not pass calculus now	3/30/2020 9:03 PM
509	It's remote instruction is okay, but my optimal learning syle involves face to face interaction.	3/30/2020 9:03 PM
510	I just want to finish my course to start making progress in my work	3/30/2020 9:03 PM
511	I am disappointed with how SCC is responding the to crisis. I paid for in-class courses that are now online and much harder to complete. I have a lab class that is handling the transition to online very poorly and I feel I have been robbed of my education. I am learning more about how to work Zoom than my actual class material.	3/30/2020 9:00 PM
512	The math center would be more helpful using zoom. You post a question and it could take a while to get a response. Also it may not be what you needed or you don't understand.	3/30/2020 9:00 PM
513	One website of zoom or iclicker or canvas at a time open because internet is slow and it's hard to navigate through 3 different pages	3/30/2020 9:00 PM
514	I am not understanding classes such as Calculus and Statistics. I took those classes in person for the sole reason to not take them online. I do not feel as though I am receiving the proper education that I need in order to fully understand the information that I need and to move forth in my next level subjects. My professors are not being very informative and some are barely even posting notes for the class. I am having a hard time understanding these subjects and there are a lot of distractions in the online classes as well. I nam not happy with this level of education at all!!	3/30/2020 9:00 PM
515	I want there to be more support for the teachers as well. My teachers are amazing and are always offering their hand when we need. I just hope there is adequate support for the teachers so they can further help us.	3/30/2020 9:00 PM
516	Migrating to full-remote instruction has it's challenges, but the college and instructors are working through them effectively. Zoom still provides an environment where students can interact with the professor, engage in learning and accomplish learning objectives. I am overall positive on the experience.	3/30/2020 8:54 PM
517	As a commercial grocery worker, my work hours have significantly increased at work. Online	3/30/2020 8:54 PM

SCC Remote Instruction Student Feedback Survey

services should have more of a daily reminder on due dates for canvas, it would be much more helpful in planning, even if last minute.

518	N/A	3/30/2020 8:53 PM
519	Professor are not giving enough work to due and bring grades up	3/30/2020 8:52 PM
520	Professor [REDACTED] is handling the situation very well.	3/30/2020 8:52 PM
521	I like to take class on line .! Because now I'm gonna staying safe at home ☐ but I wanna returned an normal life	3/30/2020 8:52 PM
522	Very informative.	3/30/2020 8:52 PM
523	This Spring semester was my first at SCC and just seeing the quick response and adaption to online from my SCC professors is incredible and you can really tell everyone cares for the students and wants them to succeed especially with the current circumstances.	3/30/2020 8:51 PM
524	Make more classes online once covid blows over. This accommodates working professionals to achieve a degree more easily.	3/30/2020 8:51 PM
525	I CAN NOT DO ONLINE SCHOOL.	3/30/2020 8:51 PM
526	It's tally hard to focus at hone when you have children and they have work too. I rely on my quiet study time in the library to be able to focus.	3/30/2020 8:51 PM
527	I think SCC has taken proper precaution and should consider shutting campus down until June instead of April since most other places are.	3/30/2020 8:51 PM
528	It's been hard transferring from face to face to all online. Time management in tests and course work has been a challenge.	3/30/2020 8:49 PM
529	I am new to this college and i don't know what student services would help me? How are you doing the counseling sessions?	3/30/2020 8:47 PM
530	I like online classes and I also like in-class classes, HOWEVER in-class classes being converted to online WHILE being forced to meet in Zoom feels VERY unnecessary and complicated. Why not let us work on our own pace? Professors can just send us videos for lectures. I Do not enjoy the idea of having to have a video call in real time.	3/30/2020 8:47 PM
531	The response was very quick and needed. In the eyes of a student I believe that the switch was not bad, even for a science class with labs (the lab was the only thing of concern), but overall it was not difficult to transition	3/30/2020 8:47 PM
532	Maybe make it mandatory for professors to keep students in the loop of what is being posted onto canvas and send out an updated schedule for the remaining time and or send out an update each week of what is due.	3/30/2020 8:47 PM
533	I can't learn o chem online it's too hard	3/30/2020 8:47 PM
534	The college is doing a great job.	3/30/2020 8:46 PM
535	refund on our parking pass	3/30/2020 8:45 PM
536	Way more work than what we would usually have in school plus homework.	3/30/2020 8:45 PM
537	I think Santiago Canyon College needs to stay online the rest of the spring term.	3/30/2020 8:42 PM
538	I'm in the quilt class,my teacher has sent patterns and instructions,I don't have a printer or internet,just a tablet. But I can figure it out and do the pattern s,	3/30/2020 8:41 PM
539	The switch was just overwhelming, for good reason under the circumstances, but it's still taking adjustment to keep track of deadlines and studying for all 4 online classes simultaneously.	3/30/2020 8:40 PM
540	It's been really difficult for me just because prefer face to face and because we are now doing online classes we are doing the class work plus the homework given which is a lot. Personally, I haven't lost my job and in fact I am working even more than I normally am so it's hard to stay on top of it with out the overwhelming stress	3/30/2020 8:38 PM
541	I miss the class room but on line is good if you can't get to class	3/30/2020 8:38 PM
542	Professors who teach online should contact students daily if not weekly to keep up-to-date. The	3/30/2020 8:37 PM

SCC Remote Instruction Student Feedback Survey

zoom videoconference is a bit confusing as well as cranium cafe since there was no tutorial. Switching labs to online is difficult because it is no longer hands on experience, and we have to work alone and figure it out ourselves without any peer or professor assistance. I miss the library the most because it helps me concentrate.

543	Learning english by zoom is very saty and good idea thanks gor this	3/30/2020 8:37 PM
544	I hate doing online school!	3/30/2020 8:36 PM
545	The first two questions under #2 I answered neutral because i am already completely online for my courses this semester. So I don't need communication to complete my courses successfully.	3/30/2020 8:35 PM
546	It would have been easier to have a few industrial class on how zoom conference works in order to be more successful in online I instruction	3/30/2020 8:35 PM
547	I need my education for my career. Hopefully technical courses and adult courses can be held remotely.	3/30/2020 8:34 PM
548	Is there a way to provide the software I need for the class free of charge? I am taking the Adobe Animate. I can get a free 7-day trial but I would like to see if there is any other source I can get the access of this software? Usually we have this class in the computer lab.	3/30/2020 8:33 PM
549	I don't have a problem doing online courses at this time. What I struggle with is my anatomy lecture and lab courses are very content heavy and trying to do it online is hard for me to focus and take in the information when I'm at my house. Going to school for those courses forced me to be in the zone and know that I'm here to learn and take in all the information. I just have to get used to doing this in my home.	3/30/2020 8:31 PM
550	I believe the semester should be finished online until fall because this crisis is getting worse and worse rather than improving. I think the best and obvious answer is to continue class via online until June 6.	3/30/2020 8:31 PM
551	If i'm worrying about keeping myself and my family safe I shouldn't worry about if i'm going to pass or fail a course that I wanted to take in person to begin with.	3/30/2020 8:29 PM
552	Some professors have been more accommodating than others during this time but as a whole, the college has been very responsive in a positive way.	3/30/2020 8:29 PM
553	It's a bit difficult to read through lectures because I am use to hearing lecture in class. I also miss my classmate.	3/30/2020 8:29 PM
554	Professors should be assigning homework and meeting up with their students through Zoom on days that they are supposed to. Not days that are not required. Most of my class was telling one of my math professor how another professor is making their students meet up on days that they originally don't have class and it's hard to meet up. I don't have that problem but I feel bad for the other students. Also I think professors should record all their lectures to have it as a backup for students who are unable to be on the Zoom call. Some of my professors have it mandatory to meet on Zoom and it shouldn't be because we have our own personal problems going on like caring for our families or just having internet trouble. I really appreciate my math professor because she records her lectures and that helped me once when I wasn't able to go on a zoom call. Professors need to be understanding. It helps the students.	3/30/2020 8:28 PM
555	Professor [REDACTED] has been amazing in this transition, helping provide all the help necessary to have as smooth a transition as possible. On the flip side, another of my professors has been less communicative. She has of course posted the notes for class but it is a bit difficult without a good amount of communication to fully understand what the future holds for the class.	3/30/2020 8:27 PM
556	I know many other educational institutions' student bodies are motioning to end the semester on a pass/no pass basis (by current standing). While I'm not sure something so major is necessary, this is a major event that only seems to be getting worse. I feel that the semester will progressively "get worse" and if it were the end on a pass/no pass basis, many students' grades would suffer (as a result of remote instruction) and they risk having to retake a course they were successful in.	3/30/2020 8:27 PM
557	its hard to concentrate and to have to do a science that requires a lab is very very difficult. continuing lab online should not be happening because lab is for hands on work, clearly can not be done well online. it makes the class so much harder.	3/30/2020 8:23 PM
558	None everyone is doing a great job!	3/30/2020 8:20 PM

SCC Remote Instruction Student Feedback Survey

559	Online is great to keep everyone safe. I do not disagree with the choice to stay home and safe from COVID.	3/30/2020 8:20 PM
560	I would like to finish the semester online so that we don't have to change everything drastically again.	3/30/2020 8:19 PM
561	I think it's 100 times harder to complete online courses right now, especially in the midst of this world crisis. I have no focus, I'm trying to switch to teaching myself everything online, and the classes just got that much harder. I know this is not SCC's fault, but there are students out there who have it way worse than me and I can't comprehend how they are going to be able to successfully pass these courses.	3/30/2020 8:19 PM
562	As we progress into the semester I will most likely need help in writing my thesis papers. I don't have expert knowledge how to properly execute a research paper and if we were in a normal setting I'd still need help compiling and properly writing my papers. If there's still a way to get on line tutoring with this, then yes I'd like that. I can also lend space in my home (practicing 6 ft distancing etc) to another student if they need to use wifi, or need a computer to do their homework. I am currently working from home, so I'm home 95% of the time.	3/30/2020 8:17 PM
563	Professors are unorganized and are making students confused. Having midterms in all of this is difficult.	3/30/2020 8:14 PM
564	I absolutely don't like the specific courses I have chosen to be in person now being online. Some courses are incredibly rigorous and are not meant to be taught in an online manner. It is difficult to reach instructors and I am certain this is impacting a great majority of students' grades. I am almost certain I will end up dropping my current course because of the circumstances.	3/30/2020 8:13 PM
565	You're trying to give us as much information as you possibly know, but I think it would be beneficial to reach out to us on where/how to reach other on-campus services because not all of us will be checking the school's website. If anything, college students tend to check their emails more, so you'll surely get feedback if departments are unsure how to remain connected to students. The Transfer Center does an excellent job, and so does the Hawks Pantry (I didn't even know they sent out emails!!)	3/30/2020 8:13 PM
566	N/A	3/30/2020 8:12 PM
567	It's just not good I struggle with math and having it to do in the computer it's just really hard.	3/30/2020 8:12 PM
568	Unfortunately I am not very savvy about technology so that makes it hard for me. Nevertheless I am happy I can do it online	3/30/2020 8:11 PM
569	Sure saves me money and time commuting from Victorville.	3/30/2020 8:11 PM
570	I am afraid that I am going to fail my classes because it is hard to understand the course material online. It is like trying to teach everything to myself by watching videos. It is hard to communicate the confusion of a subject through video conferences.	3/30/2020 8:10 PM
571	I prefer online instruction even though i'm a biology major. I feel that I have learned more being online than face to face. The rest of the semester needs to be online at this point where things are going now.	3/30/2020 8:10 PM
572	Zoom is great, it really helps maintain the face to face instruction that I prefer. I also would prefer to continue zoom throughout the semester because coming back to in class instruction after April seems like a lot of change for only a few weeks and the transition would certainly affect my work at the end of the semester.	3/30/2020 8:08 PM
573	Keep the instructors more up to date with any updates that happen, many of my teachers had no clue what was going on with anything.	3/30/2020 8:06 PM
574	It's been difficult because of the added responsibilities of having siblings to look after and teach. I will continue to try on my classes but I'm not as confident in passing my classes as I should be.	3/30/2020 8:04 PM
575	I am enrolled in two classes that never have started and neither of the professors have reached out to me I think I should still be able to get credit for those classes	3/30/2020 8:04 PM
576	It was hard to transition to the online classes solely because I have never done well in online classes and prefer face to face lecture. My class also had a wet lab involved and it is extremely difficult to learn skills this way.	3/30/2020 8:03 PM

SCC Remote Instruction Student Feedback Survey

577	It would have been nice if you had informed students that yourFood distribution had been cancelled. I personally didn't appreciate the fact that I drive all the way to the college to find a small paper saying it was cancelled. I checked all my emails and there was no notice!	3/30/2020 8:03 PM
578	Faculty are doing a great job with online instruction.	3/30/2020 8:02 PM
579	I don't like online classes is not as helpful as in class person to person is.	3/30/2020 8:01 PM
580	Online instruction is something I almost always prefer, if the professor is competent.	3/30/2020 8:00 PM
581	Keep us updated regarding if and when we will be going back to in person instruction on campus.	3/30/2020 7:57 PM
582	It is difficult to pick up where we left of and focus on my studies during this crisis. I am taking a math course online and it is one of the most difficult courses to understand because I don't have the proper tutors to help.	3/30/2020 7:55 PM
583	Although these are rough times, SCC acted quickly and this remote instruction seems to work.	3/30/2020 7:54 PM
584	Online is definitely convenient but it's so hard finding a quiet place to do my work. At home there are so many distractions and it is easy to lose motivation to do work.	3/30/2020 7:51 PM
585	I had quit the class of ESL because of sickness a year ago. And it may be impossible to rejoin the class in near future. Thanks.	3/30/2020 7:51 PM
586	Internet is the main thing that i am struggling with and online clases too	3/30/2020 7:51 PM
587	Professors have been extremely proactive in keeping us informed and transferring all lectures and labs into remote.	3/30/2020 7:51 PM
588	You are the best, stay safe!	3/30/2020 7:49 PM
589	I think, they are doing a good job, providing us the tools to continue our classes.	3/30/2020 7:49 PM
590	I honestly love the online class option it helps me learn better and in the comfort of my own home.	3/30/2020 7:49 PM
591	It really doesn't help at all it's more better face to face I'm not really the online type. It gives me a bit of a problem to learn like this	3/30/2020 7:49 PM
592	Is the semester going to be finished remotely?	3/30/2020 7:48 PM
593	Canvas on my laptop has not been working so I have been unable to access my classes from my personal computer. I have had to borrow a computer. Otherwise things have been going smoothly.	3/30/2020 7:47 PM
594	Possible constant use of campus library during this virus outbreak	3/30/2020 7:47 PM
595	although it is the best option for students, it's good to acknowledge the fact that because students are at home on a computer, the ability to pay attention and be immersed in material is greatly diminished. yes, it is the students' responsibility to take on the task of being on top of things, but that becomes difficult when online instruction is less personal and can be interfered with internet connection. not only that, but students are also more focused on the dire situation at hand, rather than instruction.	3/30/2020 7:46 PM
596	It's not ideal and I would rather be at school learning but I understand that the school is doing everything to continue our education	3/30/2020 7:45 PM
597	Santiago should refund the in-person classes that were moved online. I feel as though many students who signed up for in-person classes need the type of in class instruction that absolutely cannot be provided through a screen.	3/30/2020 7:44 PM
598	Thank you for all the timely and informative emails!	3/30/2020 7:43 PM
599	It's not easy to always have a quiet space to do a zoom with our Professors	3/30/2020 7:42 PM
600	I appreciate how fast communication is between updates and the efforts by the administration to secure laptops. I also am aware of expediency of teachers to continue curriculum as fast as possible. Morale and communication is positive.	3/30/2020 7:40 PM
601	That the grading should be more lenient due to the face that many students are not used to this	3/30/2020 7:40 PM

SCC Remote Instruction Student Feedback Survey

change of online and where enrolled in a classroom setting and the anxiety this brings to students that have never used zoom before

602	I dont like online instruction. my computer won't open the zoom or other app.	3/30/2020 7:39 PM
603	Online class is too hard to keep up with	3/30/2020 7:37 PM
604	I have to take care of my childrens and I don't have time at home these days.	3/30/2020 7:37 PM
605	Less paper work if working online. There's a lot of classes that are requiring us to print out PDFs write on them and scan them through. Ink cartridges are expensive just for us to print and scan them. Rather write answers on a paper or use text box	3/30/2020 7:37 PM
606	It would be better to find a way to take the test online to minimize contact during this crisis	3/30/2020 7:37 PM
607	All I can say, I'm enjoying it. I can be home drinking my coffee and taking the class . Nice I like it.	3/30/2020 7:36 PM
608	I'm incredibly stressed and working online gives me horrible headaches.	3/30/2020 7:36 PM
609	When this virus finishes	3/30/2020 7:35 PM
610	My professors have increased my workload to compensate for loss of Lab Points. I am a Biology Major and taking 14 units this semester: [REDACTED] and [REDACTED]. Instead of getting a 2 week cushion to complete assignments and ask questions in class, the assignments are now due at more frequent intervals that barely give enough time for me to complete/ask questions as they arise. My workload has increased significantly and what would normally have been manageable given enough time, has now caused me to spend over 13 hours a every day, including weekends, teaching myself and completing the assignments. My biology professor isn't even doing zoom meetings or lecturing. In the beginning of the semester [REDACTED] required us to buy a Lab Manual that was \$120 that is now not even being used, and he told us that if we had money issues to buy the lab manual instead of the course book. As was the case for myself, I am now struggling to learn the material because I cannot find a pdf version of the book and I don't have the money to pay the to buy the physical book. I do not have the resources. I am frustrated. I am over stressed. And I am being overworked.	3/30/2020 7:34 PM
611	I would much rather stay online for the rest of the semester so stay safe	3/30/2020 7:34 PM
612	Even if professors are proficient in remote instruction (which not all are) hands on specific classes like labs cannot be taught well online.	3/30/2020 7:34 PM
613	It's good that you could talk to you instructor through Zoom during a class session and get help from other students. But I like having in-person classes a little bit more.	3/30/2020 7:34 PM
614	My professor for [REDACTED] has been an awful online professor. [REDACTED] begged grades our assignments therefore making this an even harder time	3/30/2020 7:34 PM
615	It's easy access and the teachers are very helpful	3/30/2020 7:34 PM
616	none	3/30/2020 7:34 PM
617	Canvas has been having problems off and on for my entire time learning at Santiago Canyon College. I'll hit the submit button, and it will show submitted, but when I check back, the assignment was never submitted. I've had screenshots, and yet the professors will refuse to acknowledge the submission of my assignments, even with the screenshots proving I've turned them in on time.	3/30/2020 7:33 PM
618	Using a phone is hard. So small. No funds for a laptop at this time.	3/30/2020 7:32 PM
619	teachers have been super lazy about tests and quizzes, they are not as rigorous as they would be in class. Makes me not care about the class.	3/30/2020 7:32 PM
620	I am taking an incredibly hard STEM class I was doing well in before online instruction and now I'm drowning in work and am not retaining information. I had a high B and now I'm not sure if I can pass with a grade that won't tank my gpa.Looking into making all classes pass/no pass and seeing if important credits will transfer would bring me a lot of peace. It's a scary time and hard to focus on classes in general let alone a STEM class thats very confusing without the lab and consistent in person instruction. Also governor Newsom extended the stay at home order so more information on extending the TRI would bring peace of mind.	3/30/2020 7:31 PM
621	Zoom seems to be a good program. Sometimes people lose their internet connection which can	3/30/2020 7:31 PM

SCC Remote Instruction Student Feedback Survey

	cause delays in the instruction. Overall Professor [REDACTED] has been doing a great job.	
622	I wish that the school took more action easing this transition and assuring that every student would have the resources necessary to succeed in this time. I understand that this was unplanned and tragic, but measures must be taken to counteract the negative effects of switching to remote instruction. Many students are bound to miss assignments and struggle in ways they were not prepared for; many of us are now asked to switch rapidly over to a system we are unfamiliar with or avoided precisely because it would damage our grades. If good students begin failing now, it will not be due to their own failings but the crisis--I would like to see SCC guarantee that these students will not have the stress of failure on top of their stress about the pandemic and economic downturn.	3/30/2020 7:31 PM
623	During the coronavirus incident I will not be attending my online courses due to not having a computer.	3/30/2020 7:31 PM
624	Instructors do not explain properly about remote instruction and they are confused and make things hard for students.	3/30/2020 7:30 PM
625	i feel like its a little harder to learn but if i study hard enough i can easily pass	3/30/2020 7:30 PM
626	For professors to take into consideration students who have school age children. Our children are not attending school on campus but are doing online learning as well. We as parents are the teachers now. And it doesn't take only one hour they get a whole school day worth of work about 5 hours.	3/30/2020 7:29 PM
627	I am taking the Plane Surveying class but we need hands on experience with equipment. Just a comment. I know that it's hard for us to achieve that right now, but I need that experience because this course is for future employment opportunities. It would just be hard to do that at this time, of course.	3/30/2020 7:28 PM
628	While I understand that this transition from in person to online is difficult for both students and teachers alike, I have several teachers that are not being active in working on the transition. For instance I have one teacher who has told us to teach ourselves from the books and the only thing that they do is post quizzes and tests online.	3/30/2020 7:28 PM
629	I think there should be more online classes. Even when this situation is over I think a lot of students may have preferred this learning method instead of being in a in person class. I think the science and math classes such as calculus and physics should have an online option too. In fact I think every course should have an online option since some students may have anxiety coming to campus. Also it may be inconvenient sometimes to come on campus if you help with family at home, have a job, sudden emergencies, etc. it's a lot more flexible with your schedule and you don't have to worry about missing a class and being dropped from the course	3/30/2020 7:27 PM
630	I have appreciated the timely communications and actions taken by SCC. In addition, my instructors have been helpful and calm and reassuring. In one case, my course was cancelled (a late-start choir class) and I received a fast response to my inquiry about a refund. Thank you.	3/30/2020 7:27 PM
631	The response was good, in my opinion. The remote instruction is okay, just getting used to it.	3/30/2020 7:27 PM
632	One of my professors is barely doing any kind of online instruction which is frustrating.	3/30/2020 7:27 PM
633	To have more time to complete homework I find it difficult to complete my assignments	3/30/2020 7:25 PM
634	I am not doing well without the professor have a zoom lecture.	3/30/2020 7:23 PM
635	[REDACTED] is a great online instructor!!	3/30/2020 7:23 PM
636	With 17 units, it's been super hard to keep up with all my classes and every professor has the same excuse about having all the time in the world and it really isnt like that and I get super backed up. I might have to drop a class because of all the work they are trying to pile on and with 6 classes, it's not very easy to do. This all just sucks and it's been way harder to learn because I can not do this whole online thing. I am way more a face to face type of person and seeing stuff and examples in person. I mean I'm gonna try and figure out a way to handle all this with school and work because it's not going great so far so please anybody who is reading this. Pray for me	3/30/2020 7:22 PM
637	Great response from the teachers that had to adapt quickly. [REDACTED] continued instruction without issue.	3/30/2020 7:22 PM
638	Profesor [REDACTED] is amazingly supportive during this time.	3/30/2020 7:22 PM

SCC Remote Instruction Student Feedback Survey

639	I love working on my classes online and having conferences with my instructors on Zoom. Getting access to classes online is easier then what I expected. I won't have to go back to school for a little while. I hope everyone is doing well and staying safe at home.	3/30/2020 7:22 PM
640	All classes should shift to pass/fail. Our grades at the end of this semester could never accurately depict both our understanding of the subject nor our actual participation in the classroom. All of my classes have added some sort of buffer to make it easier to pass the class without learning. Basically, I am seeing the true colors of this school and the school system we all live in; to move you along your GE's and not to teach.	3/30/2020 7:21 PM
641	I would prefer online class at least until everything get a lot better just to make sure that we all safe.	3/30/2020 7:21 PM
642	First online exam through canvas was not adequate. Professor did not spend enough time familiarizing exams via canvas.	3/30/2020 7:20 PM
643	I would like a decisive decision on whether or not this distance learning will continue through the remainder of the school year and RSCCD seems to be skirting the question.	3/30/2020 7:20 PM
644	On line is a good substitute in this situation, a However live lectures with live student response is very difficult on line/w Zoom for example	3/30/2020 7:20 PM
645	It's a difficult time but I'm determined to continue trying to get things done online.	3/30/2020 7:20 PM
646	I feel as though I will not be able to adequately learn the anatomy course I need. I do not feel as though the test with properly reflect my knowledge because we cannot see the actual models in person.	3/30/2020 7:20 PM
647	I really would have appreciated if they acted more swiftly. SCC was one of the last schools to cancel classes and they haven't even extended the April 24th return date. President Trump declared that all restrictions of social distancing were extended another month, possible more, but to at least April 30th. We have a staff member who is positively infected with COVID-19 and yet SCC is being very irresponsible with the safety of their students.	3/30/2020 7:19 PM
648	I think it has its pros and cons. Overall COVID-19 is causing a lot of stress in our lives as many people are laid off of work. And others have to put in more hours at work now due to the virus because of financial circumstances. I don't think it's fair to continue online courses when we had signed up for in class meetings. A lot of students learn better with in class instruction. It's also terrible how we can drop the course with no penalty but it will just put us back a semester. These are tough times	3/30/2020 7:19 PM
649	I honestly really don't like online classes especially with it being a sport class, it doesn't suit my needs because I'm quarantined at home with no equipment to work out. The class I took was swim class and I prefer it being at the class on campus. I'm never getting anything from that class anymore and prefer not to do online right now. it is super frustrating. I have no access a gym either since its closed due to COVID-19.	3/30/2020 7:19 PM
650	The updates are appreciated.	3/30/2020 7:18 PM
651	It's not enough. I paid for an in-person class. I'm not getting that. My family is also home at all times now and it's definitely impossible for me to have enough time to focus on my studies. Even a book, that I purchased new, doesn't have a working code to connect to its online platform and they aren't getting back to me and my fellow classmates, leaving us in limbo.	3/30/2020 7:18 PM
652	I think SCC has done a great job responding to the circumstances. I bet no one would have ever thought something like this would have ever happened but now that it has, I hope Covid-19 and our current situation will cause the administration to create a general plan for all teachers to follow and require them to get certified in online instruction. One thing I have noticed is that only one of four of my teachers is certified in online instruction and he teachers at [REDACTED], [REDACTED] and [REDACTED] i believe.	3/30/2020 7:18 PM
653	Personally, I am having a very hard time transitioning to online instruction. I am having an especially difficult time in my spanish class. Although SCC is offering the opportunity for a refund for my classes and an "EW" on my transcript, I can not afford falling behind in units. I am scared of not passing my classes, because I find it difficult to learn though the internet. I have a set plan to transfer to a 4 year university in the fall of 2021, and falling behind in units will hurt my plan.	3/30/2020 7:17 PM

SCC Remote Instruction Student Feedback Survey

654	I was attending the [REDACTED] (?) class at [REDACTED] this Spring. Primarily lecture, and group exercise M-W-F weekly led by [REDACTED] - don't know her last name.	3/30/2020 7:16 PM
655	It's not what I signed up for	3/30/2020 7:16 PM
656	I actually really like that my teachers are recording their lectures so I can watch them multiple times if I don't understand. One problem I have for in class instruction is it is hard to listen and take notes at the same time, I usually miss a lot of information. With online, I am able to fully listen to their live lecture, and then go back and listen to the recording to take notes. I think these recordings should be made available to future in class students to help aid students who need additional help. It's been a wonderful resource for me!	3/30/2020 7:15 PM
657	If I prefer just do it by myself Getting into canvas instead choosing remote instructor, does this affect me? Because I'm at home with 2 kids and a 4 years old son and is not really quiet What I do is get in canvas and do my course	3/30/2020 7:15 PM
658	it would be nice to be able to get help via telephone during the day to get possible answers to my questions.	3/30/2020 7:14 PM
659	[REDACTED] is doing a great job transferring us to online education. He is an amazing instructor and I was so worried we would not be able to continue with him. So far I am impressed.	3/30/2020 7:14 PM
660	Through zoom it is totally doable	3/30/2020 7:14 PM
661	I understand the difficulty of adjusting the syllabus for the instructors, but it would be nice to get the adjusted schedule as soon as possible to better prepare for the courses.	3/30/2020 7:13 PM
662	The way the school is handling it in my opinion is well , although some of the students including myself don't have access to a computer. Smartphones don't really have the same access as a computer and some of the students depend on jobs that a this time aren't available due to covid-19 and we need things to purchase for school and other needs.	3/30/2020 7:13 PM
663	Personally, I feel we should continue online education for the rest of the semester. With the exponential growth in COVID-19 cases and self-quarantine recommendations expanding as well, I feel it would be in both the professors and students best interest to finish the semester online. Most of us are now becoming comfortable with the online system so to finally get comfortable with the online structure for five weeks to then switch back to in person classes for another five or so weeks seems unnecessary. With already one staff member diagnosed, it's best to play it safe than potentially put others at risk.	3/30/2020 7:13 PM
664	For Math Success Center only is not helpful at all - I need to be able to be face to face. I am now failing math because I am not able to succeed with MSCs remote service. It is not the same and I am deeply struggling. I was passing my math class with a high grade by attending MSC 3 times a week, I was fully dependent on MSC and it has now been ripped away.	3/30/2020 7:13 PM
665	Some of the Professors are giving so much assignment in order not fall behind schedule. I'm taking 4 classes and it's communication is sporadic. It would help very much of all professors use Canvas Calendars for assignments, exams dates etc. It's very hard to concentrate and study from home when everyone in my family is also working/studying from home. I wish the Library is open so I can go there to study and take online exams without interruptions.	3/30/2020 7:13 PM
666	I wish we were more informed ahead of time to make preparations. For instance, luckily I turned in some paperwork to the office early because I would not have been able to do so on time since there was no warning to the closing of campus nor the transition to online.	3/30/2020 7:12 PM
667	I am depressed that I've fallen behind in my classes because of this pandemic. I loved to study in the library or even in the public library in case I needed extra resources. It saddens me that I don't have those available and am now struggling.	3/30/2020 7:12 PM
668	My GPA will be heavily effected by this situation. I am an out of state student and there has been little to no communication with some of my instructors	3/30/2020 7:12 PM
669	I appreciate all the effort that the school & staff is making to continue teaching through Zoom. This is a tragic time we're in & I don't blame anyone, but the classes I'm taking are hard enough face to face & I cannot afford to drop any class, since I'm trying to transfer soon. I work for an essential business, so hours are increasing & it leaves me tired for my school work. I just wish students who try & complete assignments, should receive full credit regardless, & advice if it's wrong, since this situation is difficult enough. Many are bored at home, but others are working harder now. I appreciate all the emails that SCC sends out that keeps me updated. I don't want	3/30/2020 7:11 PM

SCC Remote Instruction Student Feedback Survey

to step foot there until this is 100% contained, but I do love the community college I go to.
Thank you

670	Some professors aren't the best at responding or helping us out through these hard times.	3/30/2020 7:11 PM
671	Great management. Thank you SCC	3/30/2020 7:11 PM
672	It is going well so far.	3/30/2020 7:11 PM
673	Hard to juggle the workload on top of the crisis and increased pressures (job, unemployment, grocery shopping, etc)	3/30/2020 7:11 PM
674	I feel like SCC dragged their feet and didn't close school soon enough and also should have cancelled classes for the rest of the semester as this pandemic is barely beginning. Many other large public universities have already notified there students that they are going online for the remainder of the school year. This gives students ample time to prepare and adjust. SCC has failed in doing this and also shown me as a student that they do not care about me or my well being over "business as usual" which is really quite sad because I love it at SCC.	3/30/2020 7:10 PM
675	All efforts are great!	3/30/2020 7:10 PM
676	I wish the school better prepared the teachers to teach online.	3/30/2020 7:10 PM
677	None	3/30/2020 7:10 PM
678	People need printers	3/30/2020 7:10 PM
679	Keep us updated on anyone who has been tested positive and was on campus.	3/30/2020 7:10 PM
680	I appreciate the amazing effort that this school does/ is doing to make everyone feel safe but also ready to learn .	3/30/2020 7:09 PM
681	Professors and the staff at SCC are doing their best, and I want to thank them for all the hard work they are doing!	3/30/2020 7:09 PM
682	I enrolled in on campus classes and it took a lot for me to arrange that. It also took a lot for me, mentally as I suffer from severe anxiety- so it took me weeks of mental preparation to be able to go to the classes I enrolled in. I think that my classes should be partially refunded as I enrolled for on campus classes, which entail a more rounded educational experience. The online classes, although sufficient, are not the same as they would be if they were to be on campus. And I don't think it's fair for students to have to pay for something that they're not actually getting.	3/30/2020 7:09 PM
683	It's definitely been tough adapting to this new program. I personally do not like online because I find it extremely difficult to stay focused and not being able to wake up and go to school everyday removes the structure I need to be productive. As all campuses are closed I have a fully house everyday with all of my siblings which makes it very hard to not get frustrated. I don't know if my grades will be the best they can be as online makes it very difficult to learn the material.	3/30/2020 7:09 PM
684	Transferring is much more difficult for me to do for fall 2020 because my resources are now limited. How am I able to see my counselors about emails or anything else when people do not have the same resources as other people.	3/30/2020 7:09 PM
685	Are professors taking toe appropriate measures to help students succeed online? I understand that they are trying very hard, but is there another way?	3/30/2020 7:08 PM
686	I miss seeing my professors and classmates in person and I wish that I could talk to different people individually. Meaning that I could talk to one person while another person is talking to another person while not taking over the whole class at one time.	3/30/2020 7:08 PM
687	easier grades policy, this is a difficult time for everyone and we shouldn't have to worry about our grades during this pandemic	3/30/2020 7:08 PM
688	I hate it. My confidence has plummeted and I don't think I'm going to last until the end of the semester, I live in a group home so School is mandatory for me and I may not withdraw. I will no longer be eligible for financial once I fail these classes.	3/30/2020 7:08 PM
689	I believe it would be very beneficial to keep the rest of the spring semester online. Transitioning to an online platform was extremely difficult for me, and trying to transition back into a classroom setting will cause me to struggle greatly.	3/30/2020 7:08 PM

SCC Remote Instruction Student Feedback Survey

690	This translation has been difficult for me personally to focus and stay on top of my game with school work. I don't learn well via online which is why I choose in person classes.	3/30/2020 7:07 PM
691	I prefer (in class) rather than online.	3/30/2020 7:07 PM
692	stressful	3/30/2020 7:07 PM
693	It's hard for me to focus on school when I'm more worried about how I can afford living when the company I work for shut down intermittently. I have been lagging on school work just to make ends meet.	3/30/2020 7:07 PM
694	I feel like this situation is a major setback for a lot of us. Obviously it isn't something that could've been prevented, but it is unfair to expect students to continue in subjects they are completely new to. It is not easy doing a lab or high level of math class on our own. There should be a refund or ability to retake these course over the summer without penalty.	3/30/2020 7:07 PM
695	I need help contacting financial aid	3/30/2020 7:07 PM
696	I need a math tutor. My class feels impossible to understand without the math success center.	3/30/2020 7:07 PM
697	It's too hard. Professors don't know how to start class, nobody participates, there is no knowledge being obtained right now yet all he and test are still being taken... this is reducing my desire to continue at scc	3/30/2020 7:06 PM
698	It doesn't meet some courses requirements	3/30/2020 7:06 PM
699	It's a little hard at time even more with my Accounting course which I feel is more of a person to person class.	3/30/2020 7:06 PM
700	I wish you could provide laptops or tablets so I could participate on assignments	3/30/2020 7:06 PM
701	I need more help from college's career services to help me find a job	3/30/2020 7:06 PM
702	Thank you to all the staff who are working hard to help provide us with the best education in such a difficult time!	3/30/2020 7:06 PM
703	I'm really struggling. My mental health is deteriorating. I need face-to-face education, this remote instruction is making me feel hopeless and i'm falling behind already	3/30/2020 7:06 PM
704	No comment	3/30/2020 7:05 PM
705	It is very difficult to communicate through online sources only. Especially to learn the skills I need, since my course is a Biotechnology Lab class.	3/30/2020 7:05 PM
706	They needed to be clearer at the beginning. The lack of communication If the school was moving to online courses was frustratiNo No teacher or faculty could answer any questions.	3/30/2020 7:05 PM
707	I think with all things considering SCC has done a good job with transitioning classes online in a such a short notice. My only concern being is what is going to happen with lab based classes and whether or not we are still going to be able to receive credit for the course.	3/30/2020 7:05 PM
708	Please send us an email very soon notifying the students if the remaining Spring semester will be online. We need to know to prepare. Instead of just waiting for April 24th.	3/30/2020 7:05 PM
709	N/A	3/30/2020 7:05 PM
710	It's very confusing having to take exams through zoom. Might be the reason my grades go down.	3/30/2020 7:05 PM
711	Finish the semester online not in person. Getting the hang of the online and then switching to in person would be a struggle	3/30/2020 7:04 PM

Q10 If you would like someone from the college to reach out to you, please provide your contact information, below.

Answered: 263 Skipped: 1,353

ANSWER CHOICES	RESPONSES	
Name	99.24%	261
Company	0.00%	0
Address	0.00%	0
Address 2	0.00%	0
City/Town	0.00%	0
State/Province	0.00%	0
ZIP/Postal Code	0.00%	0
Country	0.00%	0
Email Address	98.48%	259
Phone Number	84.79%	223